

Informational Update to ITAC

"Arizona's judicial branch has a proud history of service to the public. Arizona's courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration, and education, which we intend to continue into the future."

Supreme Court of Arizona
Court of Appeals, Division One

State Appellate Courts CMS Replacement

October 20, 2021



Project Status

Description of Project

- This project replaces a 20-year-old, custom-developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor-supported technology.
- The old system is based on Power Builder, a software development platform that is no longer in use or supported by its original manufacturer. The enterprise appellate case management system (eCourt) is used by the Arizona Supreme Court and the Arizona Court of Appeals, Division One.
- eCourt is highly integrated and will allow for the Courts' Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

Why we are returning with the informational update

- Since the informational update to ITAC on September 15, 2021, the Courts are working with ADOA-ASET to assist in the vendor scope and timeline of deliverables.
- Collaborating with vendor on milestones and project plan that includes monthly task breakdown.
- Courts are reviewing the current contract for amendment recommendations.

Project Health Card

Overall Project Health is **Red**

Schedule	Red	<ul style="list-style-type: none">• Past current end date is 6/30/21
Milestones	Red	<ul style="list-style-type: none">• Collaborating with vendor on milestones and revised timeline that includes a monthly task breakdown
Budget	Green	<ul style="list-style-type: none">• The Court paid \$600k to JTI that is held in trust until go-live. The Court received a reduction in maintenance fees.• The budget has been finalized and the Court will modify its change request for a budget increase for the project team of less than \$300K. There is no budget impact with the JTI.
Risks/Issues	Yellow	<ul style="list-style-type: none">• Reconciling remaining scope of work• Solidifying go live date• Reviewing contract for amendments• Improving JTI's resource allocation• Appellamation maintenance upgrade

Progress Reporting

Phase	Item	Total	Complete	% Complete	Current Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
Structure	Case Structure			80%						
	Financial Structure			90%						
	Account For Any Remaining Case Structure Gaps					DEC				
	Financial Overpayments					DEC				
	Financial Check Returns					DEC				
	Appeal/C2C Specification			100%						
Interfaces	Appeal/C2C Mapping			100%						
	Appeal/C2C Development			30%		DEC				
	Appeal/C2C Testing						JAN			
	eFiling Specification			100%						
	eFiling Mapping			80%		OCT				
	eFiling Development						MAR			
	eFiling Testing							APR		
	CCI/CCR Specification			100%						
	CCI/CCR Mapping			5%			JAN			
	CCI/CCR Development							MAY		
	CCI/CCR Testing							JUN		
	Data Conversion	Case Data Mapping			90%		DEC			
Case Iteration 1				100%						
Case Refresh (with Directory)				100%		OCT				
Financial Data Mapping				5%			MAR			
Document Data Mapping								APR		
Conversion Scripts				50%			FEB			
Case Iteration 2							MAR			
Financial Iteration 1								APR		
Document Iteration 1								APR		
Conversion Iteration 3 (Full)								MAY		
Conversion Iteration 4 (Full)								JULY		
Public Portal	Citelink (without website)			90%		DEC				
	Rules Forum			65%		DEC				
	WestLaw Hyperlink						JAN			
	eFiling Invitation (Reporters)						FEB			

Key Accomplishments Sept. 20- October 17

- ✓ eFiling Mapping
- ✓ Conversion Data Refresh
- ✓ Commenced C2C Development
- ✓ Financial Mapping
- ✓ Scheduled Conversion Testing
- ✓ Finalized Document Definitions

Progress Reporting

Phase	Item	Total	Complete	% Complete	Current Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
Workflows	ASC Workflows	59	14	24%	5			APR		
	COA Workflows	79	12	15%	1		FEB			
	Workflow Testing									OCT
Documents	ASC Documents	101	10	10%					AUG	
	COA Documents	395	52	13%	6				SEP	
	Stamps/Signatures			100%						
	Order Caption			85%		DEC				
Reports/Searches	ASC Reports/Searches	43		2%					AUG	
	COA Reports/Searches	38		2%					AUG	
Security	Security Req/Matrix							JUN		
	Security Configuration								AUG	
	Security Testing								AUG	
Courtroom	Multi-session calendar			75%		DEC				
	Judge View			25%				APR		
	Minutes			14%				JUN		
SharePoint integration	SharePoint Push			100%						
	SharePoint Pull			20%			JAN			
	SharePoint Security						FEB			
	SharePoint Testing						FEB			
User Acceptance Testing	Preparation								AUG	
	Execution								SEP	
	Issue Resolution								SEP	
	Acceptance (Sign Off)								SEP	
Training	Preparation (JTI)								AUG	
	Train The Trainer								SEP	
	Preparation (AZ)								SEP	
	End User Training									OCT
Pre Go Live	Software/Hardware Check									OCT
	Integration Check									OCT
	Configuration Check									OCT
	Mock Courtroom									OCT
Go Live	Production Cut Off									OCT
	Final Conversion									OCT
	Conversion/System Review									OCT
	Go/No Go Decision									OCT

Key Accomplishments Sept. 20- October 17

- ✓ Workflow Workshop
- ✓ ASC Clerk Workflows (5)
- ✓ COA Clerk Workflows (1)
- ✓ Order Captions
- ✓ Calendar Development
- ✓ Document Templates (6)

Q & A Session