

# CHANGE REQUEST / AMENDMENT

PIJ ID AO19001 - State Appellate Courts CMS Replacement

ADMINISTRATIVE OFFICE OF THE COURTS

## 5-Year Lifecycle Budget Estimate:

Total Development Budget	\$ 2,012,157
Total Operational Budget	\$ 843,835
Total Overall Budget	\$ 2,855,992

## Areas Affected:

End Date	Yes
Development Costs	No
Scope	No

Original End Date: 06/30/2021

Revised End Date: 01/23/2023

## Change Description:

### AMENDMENT 01: (11/17/21 ITAC)

This is a change request to extend the project end date and budget. The Project continues to progress. We met remotely with JTI in 2020 because of travel and face-to-face meeting difficulties caused by the COVID pandemic. At the beginning of the pandemic the project was behind schedule by several months. There was considerable slippage as a result of COVID-19 and there was also a lack of continuity of resources assigned to this project from JTI.

Since Arizona is the first US Appellate Court JTI has attempted to serve, it has had to develop/configure a customized system as they have not been able to leverage some of their previous products. Additionally, JTI based the original project plan upon their previous experience with trial courts without fully realizing the differences between an Appellate and Trial Court CMS.

Regarding the new project end date, the software is projected to be delivered by JTI no later than October 31, 2022, which is about 15 months late. The affected Courts are prioritizing items for go-live and working with the vendor on these items. Once the Courts receive the software, the Courts will conduct UAT testing, train the users and perform other closing activities for approximately 90 days. JTI is expected to quickly resolve prioritized deficiencies. Thereafter, the Courts will determine a go-live date, for Jan. 23, 2023. In the recent months, JTI has enhanced its resources for this project and progress has continued.

Project dependencies include:

Appellate Efiling and Appellate Onbase/CCR

Project integrations include:

C2C, efiling, CiteLink, Onbase (CCR/CDR), SharePoint

## Updated Timeline:

\*ordered by phase start date

Task Name	Original Start Date	Original End Date	Revised Start Date	Revised End Date	% Complete	Milestone Health
Phase 1 - Case Structure	12/17/18	10/14/19	10/11/21	12/31/21	80	Green
Phase 2 - Financials	6/27/19	9/5/19	01/03/22	3/28/22	90	Green
Phase 3 - Interfaces	11/5/19	10/16/20	02/03/20	8/23/22	42	Green
Phase 4 - Data Conversion	7/11/19	6/25/20	01/4/21	10/31/22	40	Yellow
Phase 5 - Public Portal	2/24/20	5/22/20	1/15/20	5/24/22	45	Yellow

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Phase 6 - Process (Workflow)	10/15/19	6/16/20	01/03/20	10/31/22	43	
Phase 7 - Documents	10/15/19	11/29/19	05/20/19	11/31/22	32	
Phase 8 - Reports and Searches	6/17/20	9/16/20	06/18/21	10/31/22	8	
Phase 9 - Security	12/26/19	2/14/20	05/16/22	9/30/22	5	
Phase 10 - Courtroom	10/5/19	1/29/20	03/23/20	9/30/22	40	
Phase 11 - Software Delivery	6/17/20	8/11/20	ongoing	10/31/22	51	
Phase 12 - User Acceptance Testing	8/12/20	8/24/20	11/01/2022	12/30/22	0	
Phase 13 - Training - Pre-Go-Live	8/24/20	10/2/20	11/01/2022	01/20/23	0	
Phase 14 - Implementation "Go Live" *Go-Live is followed by a 90 day PGL support tracked under maintenance and operation	10/5/20	1/4/21		01/23/23	0	