

DE20018 DDD HIPAA TCS

State of Arizona – Department of
Economic Security

Informational Update

January 19, 2022



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Team Introduction

Roles Present at ITAC

- Laura Reith - DDD IT Administrator
- Durga Pattela - DES Chief Technology Officer

Description of Project





- DDD is not in compliance with HIPAA standards or utilization of CMS industry standards for transactions and code sets. In January 2019, AHCCCS issued DDD a Notice to Cure to comply with these standards by 10/1/2019. AHCCCS agreed to an extension of the implementation date after a consultant recommended DDD procure a COTS (Commercial Off-The-Shelf) solution which was awarded to vendor WellSky.

Why we are returning:

- Due to WellSky's inability to deliver a fully functional system for DDD and provider validation, we are unable to meet the *new* target implementation date of 2/1/2022
- WellSky anticipates delivery of a fully functional system for DDD and providers to test, beginning mid-January
- The new implementation date is unknown as it is dependent on the outcome of testing
- A formal Change Request for the project timeline will be submitted at a future ITAC meeting
- No change in cost or scope is anticipated

Project Health Card

Overall Project Health is **RED**

Schedule		<ul style="list-style-type: none"> Consistent delays by the Vendor in delivering a fully functional system
Milestones		<ul style="list-style-type: none"> Remaining milestones are delayed as they are dependent on delivery of the system
Budget		<ul style="list-style-type: none"> No change in budget; payments are dependent on milestone completion
Risks		<ul style="list-style-type: none"> Vendor Resource Allocation System Readiness for UAT Schedule WellSky monitoring to meet project deadlines

Financial Burndown Chart

Current burndown for Solution

Project Budget: \$ 1,763,676
Expenditure to date: \$ 638,554
Budget Remaining: \$ **1,125,122**

Project Start Date: 6/25/2020
Est. End Date: **1/31/2022**

Overview

- The WellSky Task Order is a fixed price milestone-based contract through Implementation
- Invoices related to incomplete milestones are on hold (Professional Services)
- Invoices related to Licensing will be deferred until after Implementation

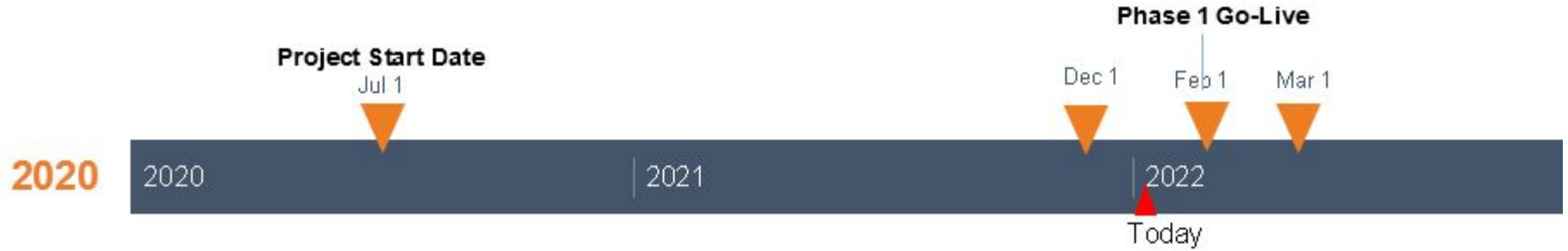
Completed Milestones

Milestone Deliverables	Actual Start	Act Finish	Est % Complete	Invoice Amount	Date Paid
0.0 Sign contract and obtain PO.	6/18/20				
1.1 Planning Documents Deliverable	7/30/20	9/14/20	100%	\$131,209.65	1/14/21
2.0 User Interface, Conversion and Design Plan	9/17/20	6/2/21	100%	\$507,344.00	7/21/21
				\$638,553.65	

WellSky Milestones (revised for 9/1)

Milestone Deliverables	Estimated Start Date	Actual Start Date	Estimated Finish Date	Act Finish
0 - Sign contract and obtain PO.	05/21/2020	06/18/2020	06/18/2020	06/18/2020
1 - Planning	08/28/2020	08/28/2020	09/21/2021	09/21/2021
2 - Design	12/31/2020	12/31/2020	03/12/2021	06/02/2021
3 - Conversion & Testing	06/25/2021	06/25/2021	07/12/2021	
4 - UAT (User Acceptance Test) Deployment	07/13/2021		07/27/2021	
5 - Acceptance/Implementation	07/19/2021		09/01/2021	
6 - Closeout	09/02/2021		10/28/2021	
Invoicing	10/29/2021		01/31/2022	

Project Timeline



Q & A Session

Appendix

Project Risks

Risk/Issues/Andons	Open Date	Close Date	Mitigation Actions	Owner	Due
COVID-19 Impacts on critical resources and mandated schedule; lack of redundant/backup SME resources could jeopardize schedule and deliverables if unavailable	4/2020 (updated 8/31/2021)		LOW Impact: Will work with WellSky to identify and mitigate risks; adjust and reprioritize as needed to meet critical path activities and milestones; redundancy/backup on SMEs and consultant expertise.	Osa Imohe/ Laura Reith	Ongoing
DDD resources allocated to other high-priority projects and constraints around time-zone differences could prevent timely issues resolution and schedule	1/2020 (updated 8/31/2021)		MEDIUM Impact: Will utilize PMO resources to coordinate and accommodate as much as reasonably possible; WellSky to be available at the convenience of DDD	Sheri Brown Anderson	Ongoing
WellSky may be unable to monitor and complete project deliverables to meet contractual milestones/ deadlines	3/2021 (updated 8/31/2021)		HIGH Impact: DDD PM to work with WellSky PM to implement routine meetings to address open action items, business decisions and adherence to project schedule. These will be tracked by WellSky (SharePoint site) and the PMO to ensure project deliverables are on track and/or escalated to DDD Leadership for action.	Sheri Brown Anderson/ Laura Reith/ Osa Imohe	Ongoing
Delay in fully functional interface and claims testing will jeopardize go-live schedule, impact communication to providers and delay release from the NTC	5/2021 (updated 8/31/2021)		HIGH Impact: This schedule risk will be ongoing until addressed. Teams are currently working to mitigate claims entry issues limiting DDD's ability to validate.	Osa Imohe/ Sheri Brown Anderson	Ongoing
Delay in claims testing will impact the overall schedule and potentially conflict with other priority projects throughout DDD	6/1/2021 (updated 8/31/2021)		HIGH Impact: AZ DDD has raised several items that put the UAT testing at risk. WellSky has identified target dates for most to be available with the Summer Release and the mitigation plan includes validating known issues post UAT / before Go Live.	Osa Imohe/ Sheri Brown Anderson	Ongoing