CHANGE REQUEST / AMENDMENT
PIJ ID HC19005 - Electronic Visit Verification System
ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

5-Year Lifecycle Budget Estimate:

		Areas Affected:	
Total Development Budget	$ 3,087,291	End Date	Yes
Total Operational Budget	$ 29,972,000	Development Costs	No
Total Overall Budget	$ 32,097,266	Scope	No

Original End Date: 12/31/2021   Revised End Date: 06/30/2022

Change Description:

AMENDMENT 02: (01/19/22 ITAC)

AHCCCS is requesting and proposing to change the project end date from 12/31/21 to 06/30/22. The Certification Review meeting with the Centers for Medicare and Medicaid Services (CMS) is scheduled for January 11, 2022. The date was delayed from the originally intended timeframe of August 2021 due to CMS' limited capacity to accommodate Certification Review meetings for a significant number of states that simultaneously implemented EVV on January 1, 2021. Similarly, informed by conversations with CMS, AHCCCS anticipates the standard 60-day response time (from the date of the meeting) for the final certification decision to also be extended to 100-days because of the increased demand for state certifications across the country. The proposed new project end date also accommodates two months to process final development cost payments to vendors.

This request does not affect delivery of the system – the system is accepted and has been live since January 2021. It also does not impact cost for the project.

Milestone CMS Certification Review & Approval Est Finish Date is now 4/30/2022
Milestone Project Closed Est Finish Date is now 6/30/2022

AMENDMENT 01: (05/20/20 ITAC)

The Electronic Visit Verification (EVV) project experienced several unexpected delays during the Planning and Requirements & Design phases. The Planning Phase of the project was extended to allow the team to complete planning documents, requirements gathering, and also designing both Arizona AHCCCS' and Hawaii Med-QUEST's EVV databases. In addition to the planning required to ensure that the EVV system is 21st Century Cures Act compliant, the states added customizations required to track, monitor, and report on access to care. Although the customizations were originally included in the scope of the contract, the EVV Vendor (Sandata) needed to gather business requirements and create technical approaches that would allow them to begin configuration.

During the Requirements & Design Phases, the states collaborated internally through cross-agency workgroups, externally with Managed Care Organizations (MCOs), and with the provider community through working sessions. The objective of the additional stakeholder outreach was to make sure that EVV system requirements, as well as the additional customizations, closely resembled what currently happens today and would be implemented in a manner that was minimally burdensome. Due to the states' methodical approach to planning, requirements gathering, system design, and customizations, the Arizona and Hawaii EVV systems deployment has been postponed. In December 2019, AHCCCS did receive approval from the Centers for Medicare and Medicaid Services to extend the timeline for compliance through December 31, 2020.

Furthermore, in light of the integral role AHCCCS, our health plans and providers play in responding to the COVID-19 response, resources have been redeployed to focus on matters that are directly related to mitigating the exposure of the virus to our members as well as the testing and treatment of members infected with the virus. At this time we are seeking guidance from the Centers for Medicare and Medicaid Services on whether or not the state will have an extension for compliance due

to the aforementioned reasons. In addition to impacts on the compliance timeline, there may be residual impacts to both personnel and financial resources to get the project successfully completed. AHCCCS is planning to present to ITAC in May to provide updates on timelines and resources when we are in a better position to inform the ITAC Board of actual impacts to the EVV project. As a result, the system deployment has been rescheduled for August 2020 and the program's go live has also been rescheduled for December 31, 2020.

Updated Timeline:

Task Description	Estimated Start Date	Actual Start Date	Estimated Finish Date	Actual Finish Date	Status	Amended End Date
Planning and Procurement	06/01/2017	06/01/2017	05/31/2019	05/16/2019	Completed	-
Project Initiation and Planning	06/03/2019	06/03/2019	06/10/2019	06/10/2019	Completed	-
Program Requirements Analysis and Design	06/14/2019	06/14/2019	10/31/2019	05/18/2020	Completed	-
Configuration and Deployment	09/04/2019	12/23/2019	08/24/2020	10/01/2020	Completed	-
CMS Certification ORR	10/15/2020	10/20/2020	10/15/2020	10/20/2020	Completed	-
Program Go Live	12/30/2020	12/30/2020	12/30/2020	12/30/2020	Completed	-
CMS Certification Review & Approval	07/16/2021	07/16/2021	03/31/2022		On Schedule	04/30/2022
Project Close	01/12/2022		03/31/2022		Not Started	06/30/2022
CMS Certification R1 Milestone Review	06/01/2019	06/10/2019	07/31/2019	07/31/2019	Completed	-
Testing	04/24/2020	04/24/2020	11/10/2020	12/31/2020	Completed	-
Training	11/10/2020	10/19/2020	12/31/2021		On Schedule	-