

DE20018 DDD HIPAA

State of Arizona – Division of
Developmental Disabilities

Change Request

March 16, 2022



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Agency Vision

All Arizonans who qualify receive timely DES services and achieve their potential.

Agency Mission

The Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable



Project Introduction

Date/high-level overview of the approved original project investment justification (PIJ):

On May 20, 2020, ADOA ASET approved the original project investment justification (PIJ) to procure the *DDD HIPAA TCS* solution. There was, subsequently, a change order approved on May 20, 2021 adjusting the end date of the project.

This solution:

- Will resolve the Contract Notice to Cure from AHCCCS regarding claims and payment processing
- Will bring DDD into compliance with AHCCCS and Centers for Medicare & Medicaid Services, CMS, billing rules

The original PIJ spanned 14 months and had development costs of \$1,763,676.

Project Change Request Overview

What in the PIJ is changing?:

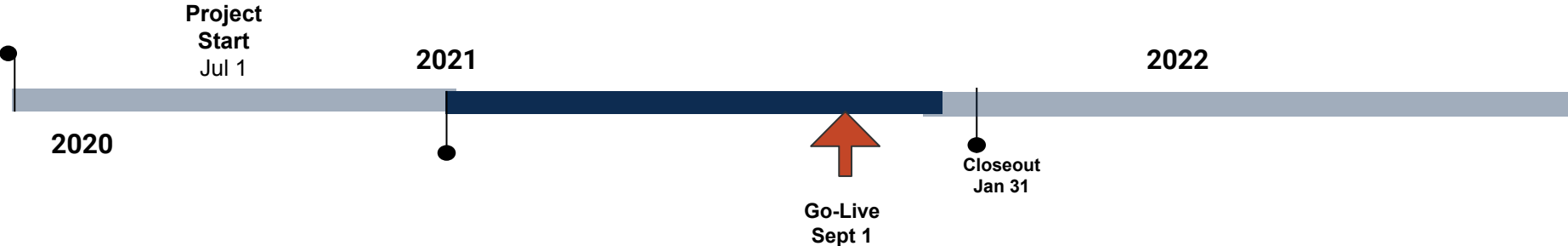
- ❑ Timeline Only
 - From January 2022 to November 2022
 - ❑ The projected implementation date will be in July 2022
 - ❑ There are an additional three months for billing and the close out of the project.

What initiated this change?:

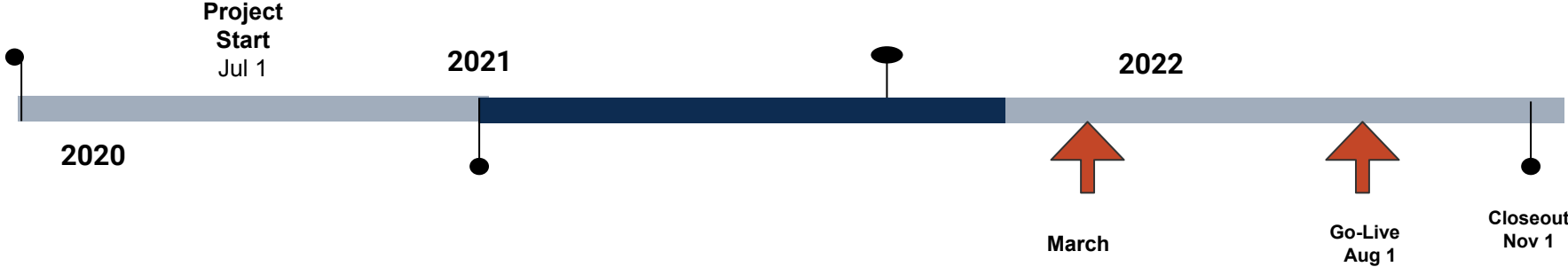
- The vendor, WellSky, repeatedly failed to meet deliverable deadlines
 - WellSky has since delivered the full system ready for User Acceptance Testing
- WellSky did not have sufficient staff with the required expertise dedicated to this project
 - The WellSky team has been enhanced with more knowledgeable staff
- WellSky's base system required many enhancements to meet CMS standards

Project Timeline

Current timeline for Solution



Revised timeline for Solution



Revised Project Timeline (if applicable)

Identify any change in timeline and possible benefits:

Milestone Name	% Comp	Original Start Date	Original End Date	Actual Start	Actual Finish	Revised Start Date	Revised End Date
0 - Sign contract and obtain PO	100	5/21/2020	6/18/2020	6/18/2020	6/18/2020		
1 - Planning	100	8/28/2020	8/28/2020	8/28/2020	9/21/2021		
2 - Design	100	12/31/2020	6/25/2021	12/31/2020	6/2/2021		
3 - Conversion & Testing	90	6/25/2021	7/12/2021	6/25/2021		6/25/2021	3/31/2022
4 - User Acceptance Testing	50	7/13/2021	7/27/2021	2/7/2022		2/7/2022	3/15/2022
5 - Acceptance/Implementation	0	7/19/2021	9/1/2021			4/15/2022	7/31/2022
6 - Closeout	0	9/2/2021	10/28/2021			8/1/2022	9/30/2022
Final Invoices Paid	0	10/29/2021	1/31/2022			10/1/2022	11/01/2022

Q & A Session

Project Team Introduction

Roles Present at ITAC

- Name-Title
 - Laura Reith, Information Technology Administrator, DDD
 - Patrick Hays, Deputy Assistant Director, DDD
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Original Project Costs

Project Costs by Category	FY21	FY22	FY23	FY24	FY25	Total
Professional & Outside Services (Contractors)	\$1,749,341	0	0	0	0	\$1,749,341
License & Maintenance, Hosting Fees	\$14,335	\$947,059	\$931,569	\$814,364	\$816,686	\$3,509,678
Other Operational Expenditures (Hosting)	0	0	0	0	0	0
Total Development	\$1,763,676	0	0	0	0	\$1,763,676
Total Operational	\$0	\$947,059	\$931,569	\$814,364	\$816,686	\$3,509,678