State Appellate Courts CMS Replacement

Informational Update

Supreme Court of Arizona Court of Appeals, Division One

August 17, 2022

"Arizona's judicial branch has a proud history of service to the public. Arizona's courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration, and education, which we intend to continue into the future."

Project Team Introduction

Roles Present at ITAC

- Karl Heckart - CIO, AZ Supreme Court

- Diana Hegyi – Sr. Project Consultant, AZ Supreme Court

- Jason Badik – Project Director, Journal Technologies

Project Introduction

On 10/1/2018, ADOA ASET approved the original project investment justification (PIJ) to procure an Appellate Case Management solution.

This solution:

- This project replaces a 20-year-old, custom-developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor-supported technology.
- The old system is based on Power Builder, a software development platform that is no longer in use or supported by its original manufacturer. The enterprise appellate case management system (eCourt) is used by the Arizona Supreme Court and the Arizona Court of Appeals, Division One.
- eCourt is highly integrated and will allow for the Courts' Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

The original PIJ had a go live date of 6/30/2021. A change request to extend time was approved in November 2021 and the new go-live date is Jan. 2023.

Project Status

Why we are returning:

- *Informational update*

Updates / Accomplishments

- *Consultant assessed project and issued recommendations*
- *Collaboration with ASET*
- *Added Arizona Supreme Court resource*
- *Progressed Rules Forum functionality*
- *Progressed Arizona Supreme Court Orders*
- *Arizona Supreme Court workflows*
- *Resolved Data Conversion Iteration issues*
- *Provided Calendar/Multi-session planner demo for feedback by COA*
- *JTI and Court of Appeals collaboration on minutes (COA Order Templates)*
- *Progressed UI testing*

Deliverable Metrics

Workflow Progress (Automation)

April Status (Total: 128)

3 Complete
22 Configured & Ready For Testing
22 System testing / Issue Resolution
11 In progress
_____

36 Ready for configuration
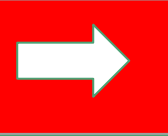34 Requirements progressing

July Status (Total: 127)

3 Complete
25 Configured & Ready For Testing
40 System testing / Issue Resolution
5 In Progress
_____

25 Ready for configuration
29 Requirements progressing

Project Health Card
Overall Project Health is Red

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Schedule	➡️ (red)	• The Jan. 2023 go live date is at risk. • Change request will be presented in September.
Milestones	➡️ (red)	• The overall project health is red. The next slide contains a granular look at the health of each milestone (phase). • Working with consultant and vendor to mitigate issues.
Budget	➡️ (green)	• The JTI contract is fixed. The budget expenses are for the Court internal project team.
Risks	➡️ (yellow)	• Flexible/extensible software framework (eCourt) allows for infinite number of automation scenarios • Configuration of workflows, documents, searches and reports • All project integrations, including new 3rd party eFiling system implementation in conjunction with new eFiling/CCR interface delivery
Issues	➡️ (yellow)	• Resource bandwidth due to competing parallel project phases / tasks (e.g., requirements / system testing/system configuration) • Review Consultant Report and Recommendations • Determine UI testing protocol • Detailed project plan and project tracking

Project Milestone Health

Identify any change in timeline and possible benefits:

Task Name	Original Start Date	Original End Date	Revised Start Date	Revised End Date	% Complete	Milestone Health
Phase 1 - Case Structure	12/17/18	10/14/19	10/11/21	3/31/22	100	🟩
Phase 2 – Financial Structure	6/27/19	9/5/19	01/03/22	3/31/22	100	🟩
Phase 3 - Interfaces	11/5/19	10/16/20	02/03/20	10/31/22	50	🟥
Phase 4 - Data Conversion	7/11/19	6/25/20	01/4/21	10/31/22	65	🟨
Phase 5 - Public Portal	2/24/20	5/22/20	1/15/20	8/31/22	30	🟥
Phase 6 - Processes (Workflow)	10/15/19	6/16/20	01/03/20	12/31/22	58	🟥
Phase 7 - Documents	10/15/19	11/29/19	05/20/19	12/31/22	35	🟨
Phase 8 - Reports and Searches	6/17/20	9/16/20	06/18/21	10/31/22	8	🟥
Phase 9 - Security	12/26/19	2/14/20	05/16/22	9/30/22	5	🟥
Phase 10 - Courtroom	10/5/19	1/29/20	03/23/20	9/30/22	66	🟥
Phase 11 – Software Delivery	6/17/20	8/11/20	ongoing	10/31/22	55	🟥
Phase 12 -User Acceptance Testing	8/12/20	8/24/20	11/01/2022	12/30/22	0	🟥
Phase 13 – Training - Pre-Go-Live	8/24/20	10/2/20	11/01/2022	01/20/23	0	
Phase 14 - Implementation "Go Live" *Go-Live is followed by a 90 day PGL support tracked under maintenance and operation	10/5/20	1/4/21		01/23/23	0	

Q & A
Session