



Our Vision

Children thrive in family environments free from abuse and neglect.

Our Mission

Successfully engage children and families to ensure safety, strengthen families, and achieve permanency.

GUARDIAN

(CHILDS Replacement Program)

State of Arizona – Department of Child Safety

August 21, 2019

Status Through: July 31, 2019



Agenda

- Program Summary and Snapshot
- Program Roadmap
- Individual Work Stream Updates
 - Workstream 1: Intake/Hotline and Assessment
 - Workstream 2: Case Management
 - Workstream 3: Eligibility and Permanency
 - Workstream 4: Financials and Providers
 - Workstream 5: Data Warehouse and Exchanges
 - Support
- Current Development Estimate at Complete by Fiscal Year
- Current Financial Position



Program Snapshot



Program Health

Overall



Current focus of the program:

- Increase the velocity of Solution Modeling + Design (Stage 50) in preparation for development
- Iteration 7-8 Testing (Stage 74)
- Iteration 9 Build (Stage 53)
- Iteration 10 Solution Modeling + Design (Stage 50)
- Iteration 11 Business Analysis review (Stage 20)
- Updates to Guardian Enterprise Architecture regarding OnBase and DocuSign

What's next:

- Iteration 9 Testing (Stage 74)
- Iteration 10 Build (Stage 53)
- Iteration 11 Solution Modeling + Design (Stage 50)
- Iteration 12 & 13 Business Analysis review (Stage 20)

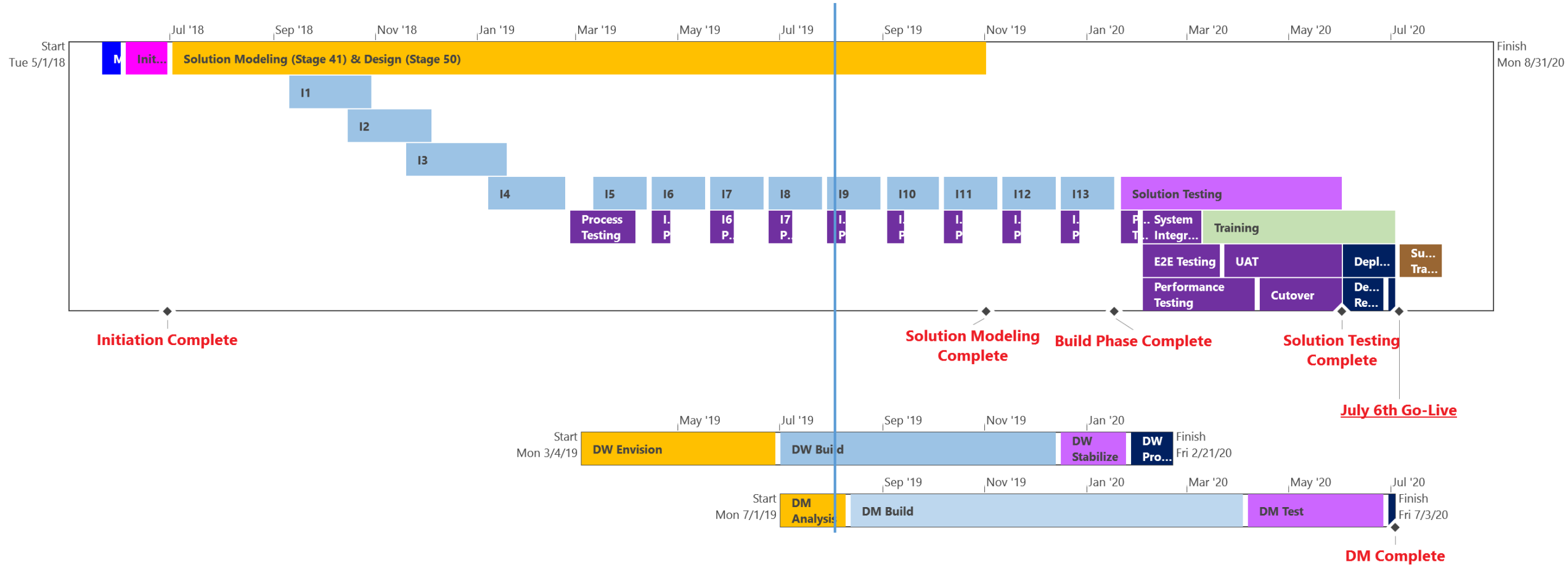
What are we concerned about:

- Increase Velocity for stage 50 (Development Ready) requirements
- Resourcing
- Interfaces and Exchanges

Program Roadmap



Date As of 8/02

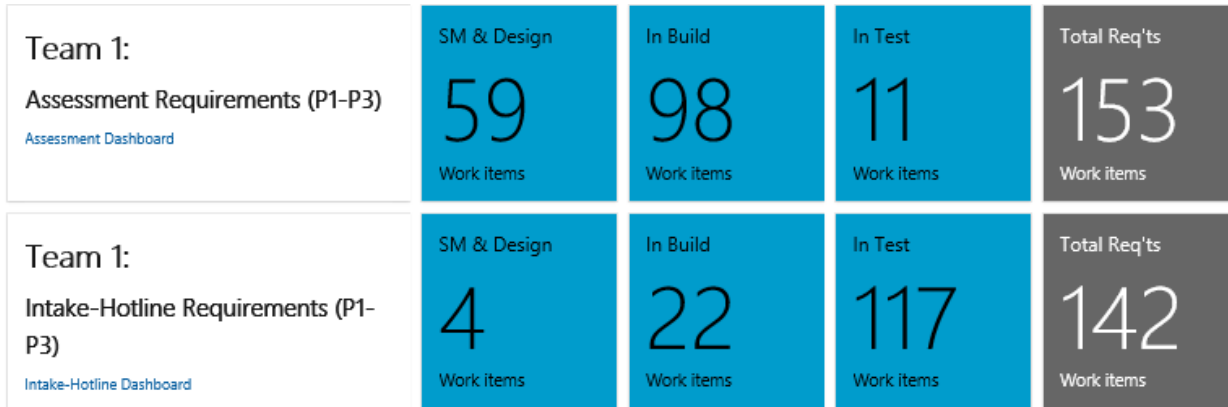


Program Summary of Business Requirements by Component



Component	Total Number of Requirements	Total number of Requirements for Go-Live	% of Build Complete of Go-Live requirements
Intake/Hotline	165	142	96%
Assessment	197	153	66%
Case Management	228	138	39%
Eligibility	207	204	10%
Permanency	174	109	21%
Financials	252	198	14%
Provider Management	374	121	24%
Common	784	590	43%

Workstream 1: Intake/Hotline and Assessment



Work Stream Health



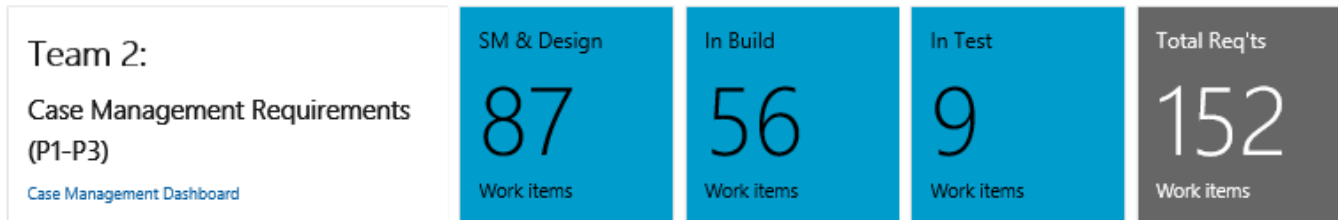
- **Status:**

- 63 requirements are currently in Solution modeling, down 27 from the previous month as 26 requirements moved to Build and the total number of requirements decreased by 1
- There are 120 Requirements currently in Build
- 128 requirements are in process testing

- **Key Issues or Risks**

- Increase the velocity of Solution Modeling to complete requirements

Workstream 2: Case Management

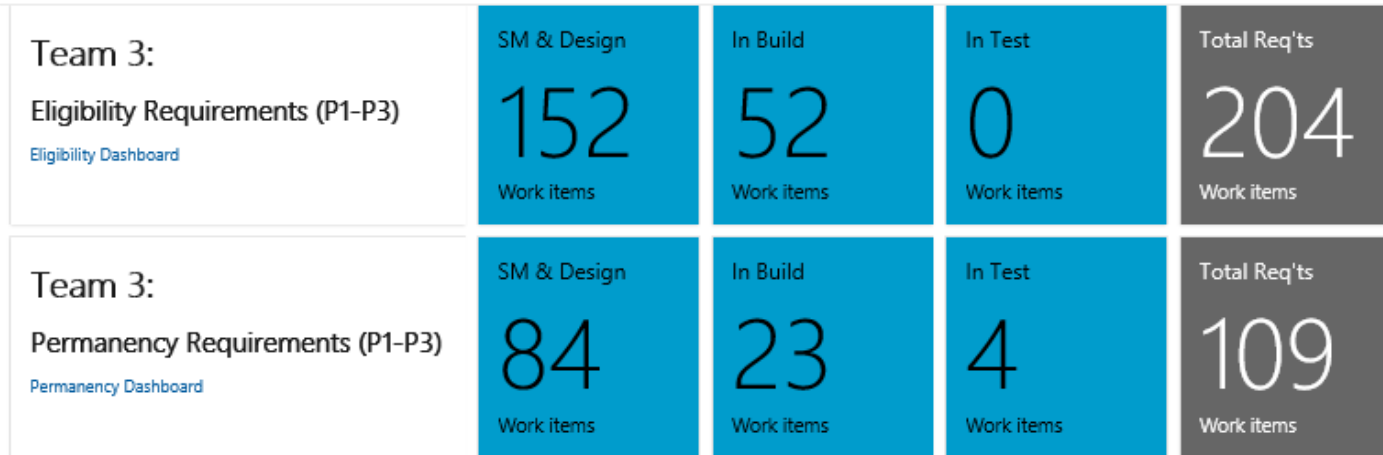


Work Stream Health



- **Status:**
 - 90 requirements are currently in Solution modeling, down 15 from the previous month as 13 requirements moved to Build and the total number of requirements decreased by 2
 - 53 requirements are currently in Build
 - 9 requirements are in process testing
- **Key Issues or Risks**
 - Increase the velocity of Solution Modeling to complete requirements

Workstream 3: Eligibility and Permanency



Work Stream Health



- **Status:**

- 236 requirements are currently in Solution modeling, down 15 from the previous month as 52 requirements moved to Build and the total number of requirements increased by 39
- 75 requirements are currently in Build
- 4 requirements are in process testing

- **Key Issues or Risks**

- Increase the velocity of Solution Modeling to complete requirements

Workstream 4: Financials and Providers



Team 4: Financials Requirements (P1-P3) Financials Dashboard	Financials Requir... 167 Work items	In Build 32 Work items	In Test 0 Work items	Total Req'ts 198 Work items
Team 4: Provider Management Requirements (P1-P3) Provider Management Dashboard	SM & Design 90 Work items	In Build 34 Work items	In Test 0 Work items	Total Req'ts 121 Work items

Work Stream Health



- **Status:**

- 258 requirements are currently in Solution modeling, down 31 from the previous month as 31 requirements moved to Build and the total number of requirements remained consistent
- 65 requirements are currently in Build
- 0 requirements are in process testing

- **Key Issues or Risks**

- Increase the velocity of Solution Modeling to complete requirements

Workstream 5: Data



Work Stream Health



Team 5:	SM & Design	In Build	In Test	Total Req'ts
Integrated Share Services/ Exchanges Requirements (P1-P3) Exchanges Dashboard	46 Work items	1 Work items	0 Work items	47 Work items
Team 5: Data Warehouse Requirements (P1-P3) Data Warehouse Dashboard	0 Work items	0 Work items	0 Work items	0 Work items
Team 5: Data Migration Requirements (P1-P3) Data Migration Dashboard	176 Work items	15 Work items	0 Work items	191 Work items
Team 5: Reports Requirements (P1-P3) Reports Dashboard	176 Work items	0 Work items	0 Work items	176 Work items

- **Status:**
 - 398 requirements are currently in Solution modeling, up 162 from the previous Month
 - Increase in requirements due to Reports requirements scoped
 - Data Warehouse requirements still being scoped
- **Key Issues or Risks**
 - Increase the velocity of Solution Modeling to complete requirements
 - 3rd Party and Agency timelines meeting Program's timeline



- Status:
 - Prepared the annual APD for ACF
 - OCM – Completed User Persona Workshops
 - OCM – Recorded intake demos
 - OCM – Prepared for field office visits
 - Training – Completed documentation for CRM platform training
 - Training – Began CRM training

Current Development Estimate at Complete by Fiscal Year



Total Program Estimate at Complete	SFY15	SFY16	SFY17 (Actuals)	SFY18 (Actuals)	SFY19 (Act + Fcst)	SFY20 (Forecast)	SFY21 (Forecast)	EAC (Estimate at Complete)
Planning and Procurement Cycles	\$ 236,627	\$ 314,593	\$ 599,942	\$ -	\$ -	\$ -	\$ -	\$ 1,151,163
Feasibility Study		\$ 616,998	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 616,998
Data Management Assessment			\$ 625,307	\$ -	\$ -	\$ -	\$ -	\$ 625,307
Program Management			\$ 1,185,035	\$ 2,799,270	\$ 876,741	\$ 772,358	\$ 151,023	\$ 5,784,426
Business Integration			\$ 1,070,367	\$ 2,450,314	\$ 1,948,942	\$ 4,324,821	\$ 581,066	\$ 10,375,510
Mobile Solution			\$ 1,433,114	\$ 1,611,003	\$ -	\$ -	\$ 312,927	\$ 3,357,044
IV&V			\$ 107,460	\$ 187,200	\$ 195,400	\$ 228,000	\$ 120,000	\$ 838,060
Quality Management			\$ 26,078	\$ 1,419,651	\$ 247,205	\$ 1,161,976	\$ 907,001	\$ 3,761,911
Platform			\$ 2,147,482	\$ 1,218,300	\$ 4,158	\$ 860,842	\$ -	\$ 4,230,783
Hosting			\$ 7,973	\$ 1,200,145	\$ -	\$ -	\$ -	\$ 1,208,119
Enterprise Content Management			\$ -	\$ 187,983	\$ 489,446	\$ 5,006,181	\$ 819,703	\$ 6,503,314
Integrated Shared Services			\$ -	\$ -	\$ 82,347	\$ 928,080	\$ 630,640	\$ 1,641,067
Data Management			\$ -	\$ -	\$ 571,928	\$ 2,186,557	\$ 873,628	\$ 3,632,113
Technical Integration			\$ 6,035	\$ 2,382,391	\$ 12,887,429	\$ 16,320,605	\$ 8,118,019	\$ 39,714,480
Training			\$ -	\$ -	\$ 244,610	\$ 1,085,856	\$ 1,068,450	\$ 2,398,916
Service Management Office			\$ -	\$ -	\$ 221,214	\$ 27,652	\$ -	\$ 248,866
CHILDS Decommissioning			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total	\$ 236,627	\$ 931,591	\$ 7,208,794	\$ 13,456,258	\$ 17,769,420	\$ 32,902,928	\$ 13,582,457	\$ 86,088,076
Program Approved Budget								\$ 86,088,076
(Over)/Under								\$ -

- At month end of July, the program estimate at complete was still within the program approved budget

Current Financial Position



State Funding			
APF			
	Appropriated	Favorably Reviewed	DOA Transferred
Total FY15 Appropriated	\$ 5,000,000	\$ 5,000,000	\$ 5,000,000
Total FY17 Appropriated	\$ 4,581,600	\$ 4,581,600	\$ 4,581,600
Total FY18 Appropriated	\$ 11,103,000	\$ 11,103,000	\$ 11,103,000
Total FY19 Appropriated	\$ 5,000,000	\$ 5,000,000	\$ -
Total FY20 Appropriated	\$ 10,100,000	\$ -	\$ -
Total APF	\$ 35,784,600	\$ 25,684,600	\$ 20,684,600

General Fund	
Fiscal Year	Planned
FY15	\$ 236,627
FY16	\$ 499,761
Total General Fund	\$ 736,388
Total of All State Funding	\$ 21,420,988

Federal Funding			
	Appropriated	Approved to Spend	Available to spend
Federal Title IV - E Match available (50/50)	\$ 23,373,243	\$ 23,373,243	\$ 23,373,243

Actuals			
APF/GF Spent		Federal Spent	
CH15002 (Planning and Procurement)	\$ 851,192	CH15002 (Planning and Procurement)	\$ 299,971
CH15004 (Feasibility Study)	\$ 401,083	CH15004 (Feasibility Study)	\$ 215,915
CH17002 (Guardian)	\$ 20,230,129	CH17002 (Guardian)	\$ 20,230,137
Total APF/GF Spent	\$ 21,482,403	Total Federal Funds Spent	\$ 20,746,023

Total Fund Remaining	
Total Funds Available to Spend	\$ 44,794,231
Total Funds Spent	\$ 42,228,426
Total Funds Remaining	\$ 2,565,805

- Per DCS JLBC Legislative Liaison, the remaining \$97k from the feasibility study (CH15004), does not require favorable review to spend on the rest of the Guardian Program
- \$29 APF balance remaining from the Planning and Procurement project (CH15002)
- Current Actuals derived from all costs paid through 7/31/19

Financial Health:

- The current financial position for the program is green. The program is funded through FY19



Q & A Session

Program Structure

