### Presentation to ITAC





### Our Vision:

Children thrive in family environments free from abuse and neglect.

### Our Mission:

Successfully engage children and families to ensure safety, strengthen families, and achieve permanency.

### CHILDS Replacement Program (Guardian)

State of Arizona – Department of Child Safety

October 24, 2018

Status Through: Sep 30, 2018

### Presentation to ITAC



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**Program Structure** 

Current Development Estimate at Complete by Fiscal Year

**Current Financial Position** 



## Guardian: Program Snapshot



#### Current main focus of the program:

- Reconciling milestone delivery, document delivery and schedule tasks.
- APD updates
- Recruit testing, PM, and data resources
- Build iteration 1 complete, Iteration 2 begins
- Azure DevOps multiple workstream process and alignment

#### What's next:

- Work APD with CWCA updates.
- Refine integrated schedule
- Continue project hires; PC, DA.
- Start Build iteration 2.
- Building technical requirements for DCS workstreams.

#### What are we concerned about:

- Scoping exchanges and interfaces.
- Staffing levels QA resources
- Google Integration effort, money, and loss of interoperability
- Late delivery of documents, agreement of fit/gaps as we continue into build
- Process adherence, schedule adherence.
- Release 1 scope approval

|                | Status   |                      |   | Phase               |                       |                     |
|----------------|--|----------------------|---|---------------------|-----------------------|---------------------|
| Program Status | Project  | State R/A/G Status 7 |   | Trending            | Current Project Phase |                     |
|                | Platform   | COMPLETE             | * | COMPLETE   07.14.17 | *                     | Phase 5: Final      |
|                | Mobile   | COMPLETE             | * | COMPLETE   12.16.17 | *                     | Phase 5: Final      |
|                | Hosting (9300 Install)                           | COMPLETE             | * | COMPLETE   06.07.18 | *                     | Phase 5: Final      |
|                | Work Stream: Technical Integration               | Active               |   | IN PROGRESS         | -                     | Phase 3: Initiation |
|                | Work Stream: BI / BPM                            | Active               |   | IN PROGRESS         | $\Rightarrow$         | Phase 3: Initiation |
|                | Work Stream: Transition Management               | Active               |   | IN PROGRESS         | $\Rightarrow$         | Phase 3: Initiation |
| R              | Work Stream: Data Management                     | Active               |   | IN PROGRESS         | $\Rightarrow$         | Phase 3: Initiation |
|                | Work Stream: Enterprise Content Management (ECM) | Active               |   | IN PROGRESS         | -                     | Phase 3: Initiation |
|                | Work Stream: Integrated Shared Services (ISS)    | Active               |   | IN PROGRESS         | -                     | Phase 3: Initiation |
|                | Work Stream: Testing                             | Active               |   | IN PROGRESS         | $\Rightarrow$         | Phase 3: Initiation |
|                | Work Stream: Service Delivery (SMO)              | Active               |   | IN PROGRESS         | $\Rightarrow$         | Phase 3: Initiation |
|                | CHILDS Decommissioning                           | NOT STARTED          | * | NOT STARTED         | *                     | *                   |

## Guardian: Work Stream Summary



### **Work Stream Summary Health**

#### **Overall Status:**

• The program team continues to move forward despite difficulty in process adherence, visibility and approvals.

| Overall | Schedule | Scope      | Risks      | Issues |
|---------|----------|------------|------------|--------|
|         |          | $\Diamond$ | $\Diamond$ |        |

| Work Stream          | Overall<br>Health | Work Stream Status   | Key Risks & Issues   |
|----------------------|-------------------|--|--|
| Technical Integrator |                   | Budget impact due to timeline change (93 weeks to 116 weeks) and increased scope – Project continues to be in Red, pending the upcoming CR/Amendment that aligns the project scope / budget / schedule to the new program timeline/scope. Upon execution of the CR/Amendment, targeted for end of the September, the project would return to a yellow or green status. Meetings continuing this week and into next week on R1 Scope alignment and CR approval. R1 build iteration 1 completed on time. Functional Design (FDD) progressing with Business Process Flow reviews/changes well and ahead of schedule.  | 295 - Late deliverables may impact release 1.  |
| BI / BPM             |                   | Completed and turned in Deliverable: Scope Component List for final review. GS and BAs continue to work in VSTS, attaching forms, attending demo sessions and updating QC & Action Items. They also reviewed Intake, Person and Note Flows. BI Team reviewed Fit/Gap Deliverable and itemized Release 1 feedback. CWPPM Case Management was reviewed by Leadership and feedback provided. CWPPM Eligibility was reviewed by GS and BAs and feedback provided. Test proposed schedule for Business was provided to MS – under review. Draft End to End Test List was created and will be reviewed next week with GS and Leads. GS and BA working on Crosswalk and Checklist from APD Update | 292 - Guardian Specialists did not approve Scope for Release 1.  293 - The BI-BPM Team does not understand the Fit - Solution Modeling Process  294 – Lack of adherence to change control process with VSTS flow |

# Guardian: Work Stream Summary



| Work Stream                      | Overall<br>Health | Work Stream Status  | Key Risks & Issues   |
|----------------------------------|-------------------|---|--|
| Transition Management            |                   | During the past week the Transition Management began transitioning TM activities to new resources and continued working on the 2018 OCM Survey.   |  |
| Data Management                  | $\Diamond$        | Work is still in progress (and on track) towards the first milestone, to be completed by 11/16/18, in Release 1.  Once a decision is made on how DCS will enter tasks into VSTS, will then be able to include metrics for completed and in progress work.   | The data warehouse strategy and approach scope needs to be defined with stakeholders. Without the scope defined, we are unsure of the impact it may have on the current project or other projects within the program (Risk 107).   |
| Enterprise Content<br>Management |                   | Work continues on the high level architecture and strategy document and continue CRM / OnBase / Data Warehouse integration scope definition Work continues to secure resources (Business Systems Analyst "BSA" & Project Coordinator "PC")  Continue work on Dynamics 365 Service Delivery Plan & related documents | Lack of complete design architecture and strategy ( Risk 131).  Lack of scope definition and detailed requirements ( Risk 133).  Knowledge depth of resources and lack of primary and backup resources (Risk 134).  Lack of detailed information regarding OnBase interaction with Guardian makes estimating work effort and resource or skill needs impossible (Issue 282). |

# Guardian: Work Stream Summary



| Work Stream                              | Overall<br>Health | Work Stream Status  | Key Risks & Issues  |
|--|-------------------|---|---|
| Integrated Shared<br>Services            |                   | Work continues on the high level architecture and strategy document. Continue to better define scope of data exchanges and interfaces Work continues to secure resources (Business Systems Analyst "BSA" & Project Coordinator "PC") Work continues on DCS DES overarching MOU; DCS - DBME AZTECS DSA   | Lack of scope definition and detailed requirements ( Risk 135).  Lack of complete design architecture and strategy ( Risk 136).  Knowledge depth of resources and lack of primary and backup resources (Risk 137).  Each data exchange nor interface has been defined nor a finalized list, nor interface type (batch file, real time, etc.) or frequency, and no agency contact (Issue 284). |
| Testing                                  | •                 | Business Leads have provided 3 resources (on loan) to assist with QA script creation and execution until QA positions are filled 1 new (contracted) QA resource hired and due to start on Oct 22!  On schedule to complete Release-1 Iteration-1 functional test execution on 10/26. Initiated knowledge transfer sessions with DCS SMEs on process/end-to-end testing approach and methodologies | Key Issue 277 remains open until QA Lead is hired   |
| Service Delivery /<br>Technical Training |                   | Work continues on the Technical Training Strategy and Service Management Office Strategy deliverables.  | None to report.   |
| Training                                 |                   | Work stream not started yet. Recruiting Training specialist   | None to report.   |
| CHILDS Decommissioning                   |                   | Work stream not started yet.  | None to report.   |

## Guardian: Technical Integrator - Microsoft



#### **Overall Status:**

- Budget impact due to timeline change (93 weeks to 116 weeks) and increased scope Project continues to
  be in Red, pending the upcoming CR/Amendment that aligns the project scope / budget / schedule to the
  new program timeline/scope. Upon execution of the CR/Amendment, targeted for end of the September, the
  project would return to a yellow or green status.
- Meetings continuing this week and into next week on R1 Scope alignment and CR approval.
- R1 build iteration 1 completed on time.
- Functional Design (FDD) progressing with Business Process Flow reviews/changes well and ahead of schedule.

#### **Key Accomplishments (this period):**

- Presented R1 Scope puts and takes. Agreed to split out the Timeline related changes into separate CR.
- Completed Build Iteration 1 on time 87 requirements with only 2 being held over for I2.
- 2 Demo sessions regarding I1 features completed in the past week.
- Work on FDD Business Process Flows continues well with the Guardian Specialists.
- Executing "Get To Green" plan on R1 Scope alignment and VSTS Requirements Process Flows.
- Good progress on the grooming of the Iteration 2 requirements; 152 requirements in total, 49 items Config/DEV Ready, 97 items in Architect Review.
- VSTS: Created "Forms" work item and upload 8 Form items. Updated VSTS root to allow Technical Requirements and tasks to be entered for for ISS, Data, ECM etc. workstreams.
- Updated TI Project Schedule with final changes and sending for Guardian PMO review this week.
- Completed creation of functional test cases for Release-1 Iteration-1 user stories. On schedule to complete Release-1 Iteration-1 functional test execution on 10/26.

#### **Upcoming Planned Activities (next period)**

- · Review of Timeline Related CR
- Review/Alignment on R1 Scope with GS and BLs.
- Review of draft R2/R3 Solution Modelling plan for early business input
- Complete updates of Business Process Flows for R1 I1 FDD
- Start R1 I2 Build activities.
- Finalize grooming R1 Iteration 2 requirements. Exercise to continue for I3 and I4 to give forward visibility to functional / technical team and Guardian Specialists
- After alignment on R1 Scope Deliver scope component list and updated initial listing of technical objects

#### **Work Stream Health**

| Overall  | Schedule | Scope | Risks     | Issues    |
|----------|----------|-------|-----------|-----------|
| <b>•</b> | 0        | 0     | <b>\Q</b> | <b>\Q</b> |

### **Key Milestones**

| Status      | Milestone                           | Start | Finish                   | Responsible |
|-------------|-------------------------------------|-------|--------------------------|-------------|
| In Progress | Re-planning – CR and SOW<br>Review  | 7/9   | <del>9/28</del><br>10/31 | Microsoft   |
| Complete    | Solution Modeling Phase             | 8/13  | 9/28                     | Microsoft   |
| In Progress | R1 - Build Phase - 50% Complete     | 9/10  | 11/16                    | Microsoft   |
| Not Started | R1 – Build Phase - 100%<br>Complete | 11/19 | 2/8                      | Microsoft   |

#### Note:

<sup>\*</sup> Re-planning deliverable dates are moved to allow time to realign on R1 Scope and reviews of CRs and Redline SOW

### Guardian: BI / BPM



#### **Work Stream Status:**

- Completed and turned in Deliverable: Scope Component List for final review.
- GS and BAs continue to work in VSTS, attaching forms, attending demo sessions and updating QC & Action Items. They also reviewed Intake, Person and Note Flows.
- BI Team reviewed Fit/Gap Deliverable and itemized Release 1 feedback.
- CWPPM Case Management was reviewed by Leadership and feedback provided.
- CWPPM Eligibility was reviewed by GS and BAs and feedback provided.
- Test proposed schedule for Business was provided to MS under review.
- Draft End to End Test List was created and will be reviewed next week with GS and Leads.
- GS and BA working on Crosswalk and Checklist from APD Update

#### **Key Accomplishments (this period):**

- 10/8 Scope Component List sent for the GS & Leadership feedback due by 10/15
- 10/10 Receive Leadership Feedback on CWPPM for Case Management
- 10/10 GS Continue to participate in Demos and QC
- 10/12 BA continues to provide feedback on Data Model
- 10/12 GS continue to work on the Action Items List on Share Point
- 10/11 Guardian Forms Review Meeting with Policy (good progress this week)
- 10/12 GS Continue to work on Action Item and VSTS task
- 10/9 GS and BA Review and Provide feedback on CWPPM for Eligibility

#### **Upcoming Planned Activities (next period):**

- 10/15 Send to Leadership Final CWPPM for Case Management
- 10/15 Receive Comments back (if any) on Scope Component List
- 10/15 BA is meeting with GS on the data model (education, review and feedback)
- 10/16 Receive Training on VSTS Test
- 10/19 Review End to End Test List
- 10/19 GS Continue to participate in Demos
- 10/19 GS Continue to work on the Action Items List on Share Point & VSTS
- 10/18 Guardian Forms Review Meeting with Policy

#### **Work Stream Health**

| Overall    | Schedule | Scope | Risks | Issues |
|------------|----------|-------|-------|--------|
| $\Diamond$ |          |       |       |        |

| Status            | Milestone   | Start    | Finish   | Responsible       |
|-------------------|---|----------|----------|-------------------|
| In process        | RTM   | 12-4-17  | 11-9-18  | BAs               |
| Under Review      | Scope Component List                                | 11-20-17 | 10-29-18 | BAs               |
| Complete          | CWPPM - Assessment                                  | 8-2-18   | 10-2-18  | BPM Team          |
| In process        | CWPPM - Case Management                             | 8-17-18  | 10-15-18 | BPM Team          |
| Not started       | CWPPM - Permanency                                  | 10-1-18  | 11-13-18 | BPM Team          |
| In process        | CWPPM - Eligibility                                 | 8-30-18  | 10-24-18 | BPM Team          |
| In process        | CWPPM - Finance                                     | 9-12-18  | 11-2-18  | BPM Team          |
| Not started       | CWPPM - Common                                      | 10-1-18  | 11-21-18 | BPM Team          |
| Draft<br>Complete | Exchange – AZTEC & CIF<br>(Business Assistance 50%) | 9-6-18   | 10-5-18  | ISS & BPM<br>Team |

## Guardian: Transition Management



#### **Work Stream Status:**

• During the past week the Transition Management began transitioning TM activities to new resources and continued working on the 2018 OCM Survey.

#### **Key Accomplishments (this period):**

- 10/9: Delivered final Business Review
- 10/9 10/12: Began transition of TM activities to new resource.

#### **Upcoming Planned Activities (next period):**

- 10/31: Survey Monkey updated and delivered to DCS Communications date is delayed due to additional discussions
- 10/20: Provide updated Key Messages document to PM and BLs for review (Ryan W. on paternity leave)
- 10/31: Determine if additional updates needed for OCM Strategy Plan at this time.

#### **Work Stream Health**

| Overall | Schedule | Scope | Risks | Issues |
|---------|----------|-------|-------|--------|
|         |          |       |       |        |

| Status      | Milestone  | Start | Finish                           | Responsible |
|-------------|--|-------|----------------------------------|-------------|
| In Progress | Review DRAFT of DCS<br>Guardian Intranet site (Draft<br>review scheduled for 10/16.) | 8/22  | 10/31<br>(chg<br>from 10/<br>12) | Jean / Tom  |
| In Progress | 2018 OCM Survey  | 9/13  | 10/31                            | Tom / Jean  |
| In Progress | OCM Strategy Plan (updated)  | 8/13  | 10/31                            | Jean        |
| Completed   | Business Review  | 10/3  | 10/9                             | JaLisa      |

## Guardian: Data Management



#### **Overall Status:**

- Work is still in progress (and on track) towards the first milestone, to be completed by 11/16/18, in Release 1.
- Once a decision is made on how DCS will enter tasks into VSTS, will then be able to include metrics for completed and in progress work.

#### **Key Accomplishments (this period):**

• No Key Accomplishments completed this week. Please see above for items in progress.

#### **Upcoming Planned Activities (next period):**

10/12: CIF Metadata loaded into EIMDB 10/16: Commence VSTS template upload 10/17: Models – Review with Tom/Mario

11/02: Reference Data Load Process

11/02: Automate Change Management of Physical Model

#### **Work Stream Health**

| Overall | Schedule | Scope | Risks | Issues |
|---------|----------|-------|-------|--------|
|         |          |       |       |        |

| Status                                    | Milestone  | Start   | Finish   | Responsible                |
|---|--|---------|----------|----------------------------|
| In Progress (on<br>track for due<br>date) | Deliverable: Deliver first batch of prod-like data to Microsoft (Approx 30%) for Release 1, that has been de-identified  | 9/10/18 | 11/16/18 | Mark Morris<br>Mike Morris |
| In Progress (on<br>track for due<br>date) | Deliverable: Deliver second batch of prod-like data to Microsoft (Approx 80%) for Release 1, that has been de-identified | 9/10/18 | 12/21/18 | Mark Morris<br>Mike Morris |

## Guardian: Enterprise Content Management



#### **Work Stream Status:**

- Work continues on the high level architecture and strategy document and continue CRM / OnBase / Data Warehouse integration scope definition
- Work continues to secure resources (Business Systems Analyst "BSA" & Project Coordinator "PC")
- Continue work on Dynamics 365 Service Delivery Plan & related documents

#### **Key Accomplishments (this period):**

- Initial collaboration with Microsoft Technical Integration team to leverage their expertise from building an interface from Dynamics to On-Base for Texas Medicaid – Decision – Weekly meeting to plan and develop architecture
- Continue to conduct discovery, planning & related activities with OnBase, Microsoft & Guardian IT Architects

#### **Upcoming Planned Activities (next period):**

 Conduct discovery, planning & related activities with OnBase, Microsoft & Guardian IT Architects – 10/31/18

#### **Work Stream Health**

| Overall      | Schedule     | Scope        | Risks        | Issues       |
|--------------|--------------|--------------|--------------|--------------|
| lacktriangle | lacktriangle | lacktriangle | lacktriangle | lacktriangle |

| Status | Milestone | Start | Finish | Responsible |
|--------|-----------|-------|--------|-------------|
|        |           |       |        |             |
|        |           |       |        |             |
|        |           |       |        |             |
|        |           |       |        |             |
|        |           |       |        |             |
|        |           |       |        |             |

## Guardian: Integrated Shared Services



#### **Work Stream Status:**

- Work continues on the high level architecture and strategy document. Continue to better define scope of data exchanges and interfaces
- Work continues to secure resources (Business Systems Analyst "BSA" & Project Coordinator "PC")
- Work continues on DCS DES overarching MOU; DCS DBME AZTECS DSA

#### **Key Accomplishments (this period):**

- Develop the DEAR list web app frontend to sunset DEAR spreadsheet 80% Complete
- Develop the DEAR list web API backend to sunset DEAR spreadsheet 80% Complete
- Setup & configure web portal for the DEAR API for dev environment
- Develop API for CIF & AZTECS deliverable delay due to lack of future state IDD; work around is to setup mock endpoint on hold pending CIO and Business Leads discussion
- Develop MOU/DSA/IDD process flow Complete
- DES to provide CIF technical guide Received & Reviewed
- Setup Test Environment- DES deliverable delay due to lack of future state IDD; work around is to setup mock endpoint on hold pending CIO and Business Leads discussion
- Email introduction and schedule Meet & Greet with ADOA and appropriate DCS and Guardian team members Complete
- Email introduction and schedule Meet & Greet with ADOE and appropriate DCS and Guardian team members Complete

#### **Work Stream Health**

| Overall      | Schedule     | Scope        | Risks        | Issues |
|--------------|--------------|--------------|--------------|--------|
| lacktriangle | lacktriangle | lacktriangle | lacktriangle |        |

| Status     | Milestone  | Start   | Finish   | Responsible     |
|------------|--|---------|----------|-----------------|
| In process | DCS - DBME DSA - Guardian<br>Eligibility data exchange   | 9/4/18  | 10/15/18 | Sharda B        |
| In process | D - Develop the DEAR list web<br>API – Frontend          | 10/4/18 | 10/19/18 | Ed W            |
| In process | D – Develop the DEAR list web app - Backend              | 10/4/18 | 10/19/18 | Ed W            |
| In process | M - Deploy the EIM web portal                            | 10/4/18 | 10/19/18 | Ed W            |
| On Hold    | D - Develop API for CIF & AZTECS – Setup mock endpoint   | 10/1/18 | 10/12/18 | Ed W / Randal J |
| On Hold    | D – Setup Test Environment-<br>DES – Setup mock endpoint | 10/1/18 | 10/12/18 | Ed W / Randal J |
|            |  |         |          |                 |
|            |  |         |          |                 |

## Guardian: Integrated Shared Services – Cont.



#### **Upcoming Planned Activities (next period):**

- Continue to develop the DEAR list web app frontend to sunset DEAR spreadsheet
- Continue to develop the DEAR list web API backend to sunset DEAR spreadsheet
- · Deploy the EIM web portal
- Email introduction and schedule Meet & Greet with AHCCCS and appropriate DCS and Guardian team members 10/31/18
- Email introduction and schedule Meet & Greet with DCS Contracts & Procurements, CIO, and Business Leads 10/31/18
- Develop DCS Contracts & Procurements Meet & Greets presentation & schedule Meet & Greet - 10/31/18

#### **Work Stream Health**

| Overall      | Schedule     | Scope        | Risks        | Issues       |
|--------------|--------------|--------------|--------------|--------------|
| lacktriangle | lacktriangle | lacktriangle | lacktriangle | lacktriangle |

## Guardian: Testing



#### **Work Stream Status:**

- Key Issue 277 remains open until QA Lead is hired
  - QA Lead was not hired from last round of submissions. Position remains open as new round of applicants are accepted.
- Key <u>Issue 289</u> remains due to lack of DCS QA resources negatively impacting testing work stream
  - Business Leads have provided 3 resources (on loan) to assist with QA script creation and execution until QA positions are filled 1 new (contracted) QA resource hired and due to start on Oct 22!
- On schedule to complete Release-1 Iteration-1 functional test execution on 10/26.
- Initiated knowledge transfer sessions with DCS SMEs on process/end-to-end testing approach and methodologies.

#### **Key Accomplishments (this period):**

- 10/10: Completed creation of functional test cases for Release-1 Iteration-1 user stories.
- 10/11: Completed set-up of Release-1 Iteration-1 test suites in VSTS.
- 10/11: Completed set-up of testing dashboard for Release-1 Iteration-1.
- Completed QCs review of Iteration-1 user stories with dev team.

#### **Upcoming Planned Activities (next period):**

- 10/12: Publish draft bug triage process
- 10/16: Rework of few test cases based on demo review and rework
- 10/23: Release-1 Iteration-1 Functional test data creation
- 10/26: Create testing metrics and testing dashboard
- 10/26: Knowledge transfer to DCS test team on testing approach/methodologies and process/end-to-end testing
- 10/26: Initiate review of functional process flows
- 10/26: Prepare draft test plan for process and end-to-end testing
- 10/26: Execute functional test cases for Release-1 Iteration-1 user stories

#### **Work Stream Health**

| Overall  | Schedule | Scope    | Risks    | Issues   |
|----------|----------|----------|----------|----------|
| <b>•</b> | <b>♦</b> | <b>♦</b> | <b>♦</b> | <b>♦</b> |

| Status             | Milestone  | Start  | Finish   | Responsible                             |
|--------------------|--|--------|----------|---|
| Draft<br>Submitted | Deliverable: Testing<br>Strategy   | 6/3/18 | 9/4/18   | Bhupinder<br>Narang                     |
| Completed          | Deliverable: Test Strategy document submitted for approval   | **     | 9/21/18  | Bhupinder<br>Narang                     |
| Completed          | Deliverable: Test Strategy Document Approval (This is a living document that will continue to run through approval cycles) |        |          | Linda Jewell<br>Sandra<br>Milosavljevic |
| Completed          | Deliverable: First Draft of Test case management process in VSTS and testing metrics                                       |        | 10/5/18  | Bhupinder<br>Narang                     |
| Completed          | Deliverable: Release-1<br>Iteration-1 Functional<br>Test Case Creation   |        | 10/10/18 | Bhupinder<br>Narang                     |
| In Progress        | Deliverable: Release-1 Iteration-1 Functional  |        | 10/26/18 | Bhupinder<br>Narang                     |

## Guardian: Service Delivery



#### **Work Stream Status:**

- Work continues on the Technical Training Strategy and Service Management Office Strategy deliverables.
- SMO Strategy:
  - Ongoing: additional discovery related to Build/Test/Release/Deploy
  - Ongoing: Guardian Change Management Process (Review and Inclusion into SMO Strategy)- Pending receipt

#### **Key Accomplishments (this period):**

- SMO:
  - 10/10: Completed Guardian Request Management & Fulfillment Workflow Document
- Technical Training:
  - 10/09 Completed first draft of the VSTS training material
  - 10/10 Completed Technical Training Document Review

#### **Upcoming Planned Activities (next period):**

- SMO:
  - Continue to obtain additional info related to Build/Test/Release/Deploy Processes.
  - 10/17: Begin work towards the creation of Guardian Continual Service Improvement Plan (Workflow and Documentation
- Technical Training:
  - Continue work on Tech Training Strategy document
  - Continue work VSTS Training Material

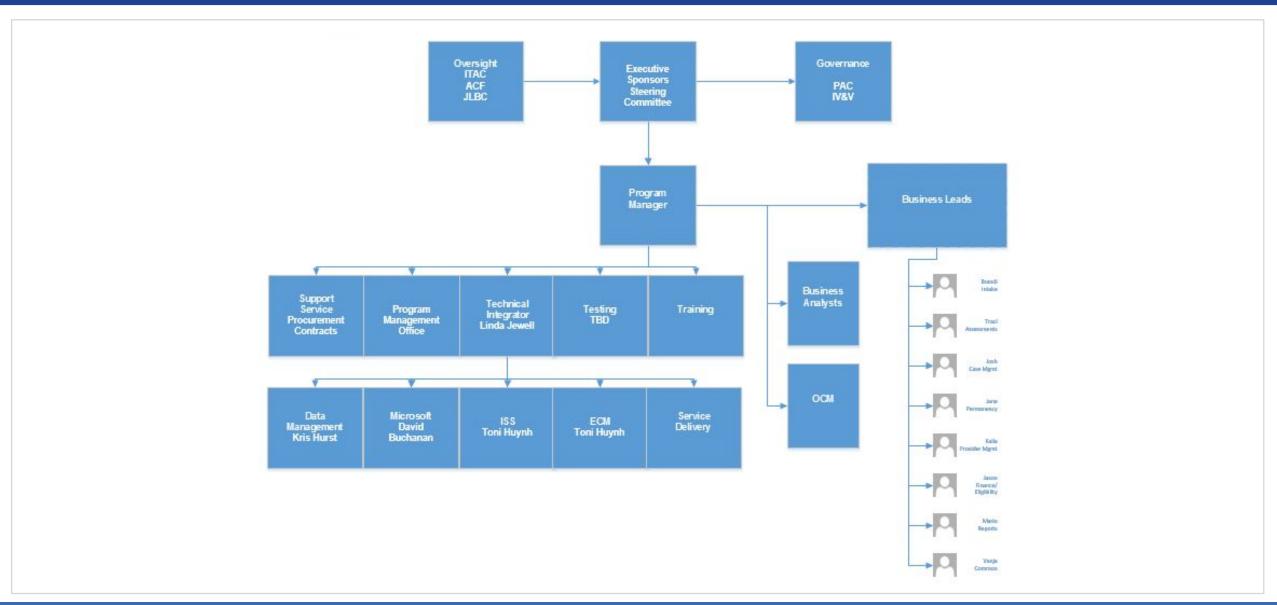
#### **Work Stream Health**

| Overall | Schedule | Scope | Risks | Issues |
|---------|----------|-------|-------|--------|
|         |          |       |       |        |

| Status      | Milestone                                       | Start   | Finish   | Responsible        |
|-------------|---|---------|----------|--------------------|
| In progress | Deliverable: Tech Training<br>Strategy          | 7/31/18 | 10/29/18 | Whitney Lamb       |
| In progress | Deliverable: Service Management Office Strategy | 7/31/18 | 10/29/18 | David<br>Rodriguez |
|             |   |         |          |                    |
|             |   |         |          |                    |
|             |   |         |          |                    |
|             |   |         |          |                    |
|             |   |         |          |                    |
|             |   |         |          |                    |

## Program Structure





## Current Development Estimate at Complete by Fiscal Year



|                                 | 9  | FY15    | 1  | SFY16   | SFY17<br>(Actuals) | SFY18<br>(Actuals) | Û   | SFY19<br>Act + Fcst) | (1   | SFY2<br>Foreca |     |                  | FY21<br>orecast) | -  | EAC<br>Estimate at<br>Complete) |
|---------------------------------|----|---------|----|---------|--------------------|--------------------|-----|----------------------|------|----------------|-----|------------------|------------------|----|---------------------------------|
| Planning and Procurement Cycles | \$ | 236,627 | \$ | 314,593 | \$<br>599,942      | \$<br>_            | \$  | -                    | \$   |                | -   | \$               | -                | \$ | 1,151,163                       |
| Feasibility Study               |    |         | \$ | 616,998 | \$<br>_            | \$<br>-            | \$  | -                    | \$   |                | -   | \$               | _                | \$ | 616,998                         |
| Data Management Assessment      |    |         |    |         | \$<br>625,307      | \$<br><b>-</b>     | \$  | -                    | \$   |                | -   | \$               | -                | \$ | 625,307                         |
| Program Management              |    |         |    |         | \$<br>1,185,035    | \$<br>2,799,270    | \$  | 1,091,850            | \$   | 990,           | 940 | \$               | 635,160          | \$ | 6,702,255                       |
| Business Integration            |    |         |    |         | \$<br>1,070,367    | \$<br>2,450,314    | \$  | 1,960,320            | \$   | 1,354,         | 260 | \$               | 597,730          | \$ | 7,432,991                       |
| Mobile Solution                 |    |         |    |         | \$<br>1,434,041    | \$<br>1,611,003    | \$  | 156,000              | \$   | 156,           | 000 | \$               | _                | \$ | 3,357,044                       |
| IV&V                            |    |         |    |         | \$<br>107,460      | \$<br>187,200      | \$  | 213,876              | \$   | 228,           | 000 | \$               | 120,000          | \$ | 856,536                         |
| Quality Management              |    |         |    |         | \$<br>26,078       | \$<br>1,419,651    | \$  | 741,929              | \$   | 1,081,         | 976 | \$               | 609,008          | \$ | 3,878,641                       |
| Platform                        |    |         |    |         | \$<br>2,147,482    | \$<br>1,218,300    | \$  | 40,000               | \$   | 1,500,0        | 000 | \$               | -                | \$ | 4,905,783                       |
| Hosting                         |    |         |    |         | \$<br>7,973        | \$<br>1,200,145    | \$  | 262,800              | \$   | 350,           | 400 | \$               | 250,000          | \$ | 2,071,319                       |
| Enterprise Content Management   |    |         |    |         | \$<br>-            | \$<br>187,983      | \$  | 3,125,611            | \$   | 3,003,         | 806 | \$               | 80,880           | \$ | 6,398,280                       |
| Integrated Shared Services      |    |         |    |         | \$<br>-            | \$<br>_            | \$  | 184,104              | \$   | 593,           | 244 | \$               | 81,752           | \$ | 859,100                         |
| Data Management                 |    |         |    |         | \$<br>-            | \$<br>_            | \$  | 730,350              | \$   | 2,883,         | 284 | \$               | 448,272          | \$ | 4,061,906                       |
| Technical Integration           |    |         |    |         | \$<br>6,035        | \$<br>2,382,391    | \$  | 16,751,508           | \$ ^ | 11,024,        | 938 | \$1 <sup>2</sup> | ,360,236         | \$ | 41,525,108                      |
| Training                        |    |         |    |         | \$<br>-            | \$<br>_            | \$  | 500,000              | \$   | 500,           | 000 | \$               | 300,000          | \$ | 1,300,000                       |
| Service Management Office       |    |         |    |         | \$<br>-            | \$<br>_            | \$  | 152,084              | \$   | 165,           | 910 | \$               | 27,652           | \$ | 345,646                         |
| CHILDS Decommissioning          |    |         |    |         | \$<br>-            | \$<br>-            | \$  | _                    | \$   |                | -   | \$               | -                | \$ | -                               |
| Total                           | \$ | 236,627 | \$ | 931,591 | \$<br>7,209,721    | \$<br>13,456,258   | \$: | 25,910,431           | \$2  | 23,832,        | 757 | \$14             | ,510,690         | \$ | 86,088,076                      |
| Program Approved Budget         |    |         |    |         |                    |                    |     |                      |      |                |     |                  |                  | \$ | 86,088,076                      |
| (Over)/Under                    |    |         |    |         |                    |                    |     |                      |      |                |     |                  |                  |    | \$ -                            |

• At the end of August, the program estimate at complete was still within the program approved budget

### **Current Financial Position**



|  |       | State F   | undi                             | ng                            |    |                 |  |
|--|-------|-----------|----------------------------------|-------------------------------|----|-----------------|--|
|  |       | Α         | PF                               |                               |    |                 |  |
|  | Appr  | opriated  | Favorably Reviewed               |                               | DO | A Transferred   |  |
| Total FY15 Appropriated                      | \$    | 5,000,000 | \$                               | 5,000,000                     | \$ | 5,000,000       |  |
| Total FY17 Appropriated                      | \$    | 4,581,600 | \$                               | 4,581,600                     | \$ | 4,581,600       |  |
| Total FY18 Appropriated                      | \$ 1  | 1,103,000 | \$                               | 11,103,000                    | \$ | 4,818,600       |  |
| Total FY19 Appropriated                      | \$    | 5,000,000 | \$                               | -                             | \$ |                 |  |
| Total APF                                    | \$ 2  | 5,684,600 | \$                               | 20,684,600                    | \$ | 14,400,200      |  |
|  |       | Gener     | al Fur                           | ıd                            |    |                 |  |
| Fiscal Year                                  |       |           |                                  | Planned                       |    |                 |  |
| FY15   |       |           | \$                               |                               |    | 236,627         |  |
| FY16   |       |           | \$                               |                               |    | 499,761         |  |
| Total General Fund                           |       |           | \$                               |                               |    | 736,388         |  |
| Total of All State Funding                   | 1     |           | \$ 15,136,588                    |                               |    |                 |  |
|  |       | Federal   | Fund                             | ing                           |    |                 |  |
|  | Appr  | opriated  | Approved to Spend Available to s |                               |    | ilable to spend |  |
| Federal Title IV - E Match available (50/50) | \$ 2  | 3,936,532 | \$                               | 23,936,532                    | \$ | 14,400,200      |  |
|  |       | Act       | uals                             |                               |    |                 |  |
| APF/GF Spent                                 |       |           |                                  | Federal Spent                 |    |                 |  |
| CH15002 (Planning and Procurement)           | \$    | 851,192   | CH150                            | 02 (Planning and Procurement) | \$ | 299,971         |  |
| CH15004 (Feasibility Study)                  | \$    | 401,083   | CH150                            | 04 (Feasibility Study)        | \$ | 215,915         |  |
| CH17002 (Guardian)                           | \$ 1  | 1,077,645 | CH170                            | 02 (Guardian)                 | \$ | 11,077,651      |  |
| Total APF/GF Spent                           | \$ 1: | 2,329,919 | Total F                          | ederal Funds Spent            | \$ | 11,593,537      |  |
|  | Tot   | tal Fund  | Rem                              | aining                        |    |                 |  |
| Total Funds A∨ailable to Sper                |       |           | \$                               | _                             |    | 29,536,788      |  |
| Total Funds Spent                            |       |           | \$ 23,923,456                    |                               |    |                 |  |
| Total Funds Remaining                        |       |           | \$                               |                               |    | 5,613,332       |  |

Financial Health:

Financial Health –JLBC Favorably reviewed the remaining FY18 funds. Will work with DOA to request transfer of funds as needed. With Favorable review, the program is now funded through April 2019