January 2020 Status

**Arizona Department of Corrections
Arizona Correctional Information System
(ACIS, formerly AIMS2)**

Agenda

- Key wins since Nov 20

- Project Trajectory

- Project Status

- Organizational Status

- Q&A

Key Wins Since November 20

- Statewide rollout of training completed.

- All reports completed.

- Daily Debriefs with all complexes to ensure issues get resolved.

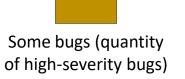- Full Statewide Go Live completed successfully.

Project Trajectory

State-wide Go Live

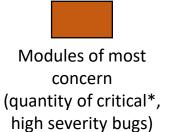- Sustainment of System Stability

✓ Are users relying on the new system?

✓ Have major bugs been resolved?

✓ Have data migration issues been resolved?

✓ Are we ready to move into Maintenance and Operation (M&O)?

Functional Status of System Modules

Legend:
- Green — No high-severity Bugs
- Gold — Some bugs (quantity of high-severity bugs)
- Orange — Modules of most concern (quantity of critical*, high severity bugs)

Module	Status
ACI	(green)
Assessments	(green)
Banner	(green)
BOEC	(green)
Case Manager Assignment	(green)
Case Notes	(green)
Cell screening	1 (gold)
Classification	3 (gold)
Count	1*, 0 (orange)
Detainers	1*, 1 (orange)
Detention	1 (gold)
DI57GV score	1 (gold)
DIM	(green)
Discipline	(green)
Do Not House With DNHW	1 (gold)
EIP	1 (gold)
Events	(green)
FITS	(green)
Grievance	1 (gold)
Intake	2 (gold)
Integrated Housing	(green)
Movement holds	1 (gold)
Offender management	2*, 5 (orange)
Prison admin	(green)
Programs	8 (orange)
Programs CTS	(green)
Programs EDU	(green)
Property	2 (gold)
Protective custody	6 (orange)
Release management	1*, 8 (orange)
Religious	1 (gold)
Scheduling	(green)
Sentence Calc	2*, 7 (orange)
Staff ID	(green)
STG	(green)
Transportation	1 (gold)
Victim services	(green)
Visitation	1*, 6 (orange)
Warrants	1*, 4 (orange)
Work Levels	(green)

Bug data updated 2020-01-02 1525

* Critical severity

Interface Status

- Several difficult interface-related inmate telephone issues have been revealed and ongoing work is approaching full resolution.

- Keefe Banking KeepTrak for inmate trust accounts continues to experience some issues that were not discovered during pilot.

Data Migration Status

- Final data migration occurred between 11/29 and 12/2 on a tight timeline.
  - All migration processes went as planned with no glitches and the data was validated on Sunday (12/1) afternoon.

Previously Reported Issues - Completed

- All 148 reports were created and delivered to ADC.

- User Training complete:
  - 44 system training modules delivered to users at all complexes.
    - 18 Computer Based Training (CBTs).
    - 26 Instructor Led Trainings (ILTs).

Change Management/Communication Status

- ACIS communications proceeding according to plan:
  - State-wide personnel kept up-to-date throughout implementation.
  - Intranet site & wiki active to provide access to training/support material, as well as a communication repository.
  - IT helpline/triage, command center/SME support, & daily debrief calls in place.

Interesting Stats

- 3,800 unique users a day.

- 450,000 transactions on weekdays.

- 10 million transactions since Go Live.

Recap of Status

- Successful lift off 11/29/19 per the contract; major, major accomplishment.

- A number of critical issues have been worked through, and still remain, that have stressed operations.

- Users are still getting used to the system & changed processes. Some initial feedback is that the system has elements that take longer than AIMS.

- Vendor has been cooperative.

- ADC, with ASET support, is sticking to contract Implementation phase, ensuring the system is stabilized, prior to M&O. Per contract, 90 day support phase prior to M&O; that phase ends 2/20/20.

- Budget is still on track, as approved by ITAC and JLBC.

Questions & Answers