



May 2020 Status

**Arizona Department of Corrections, Rehabilitation, & Reentry
Arizona Correctional Information System
(ACIS, formerly AIMS2)**

Project Trajectory

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State-wide Go Live

Maintenance & Operations Achievement

Updates Since April

- Intense work performed to construct functional gap analysis in support of movement to M&O
- ADCRR and B&D reached agreement with the signed contract Amendment #9
- *No deviation from ITAC and JLBC approved budget*

M&O Phase

- Contract Amendment #9 was signed by both ADCRR and B&D on 4/30/2020.
- Maintenance and Operations phase contains the following agreed upon items:
 - 10,000 M&O hours supported by B&D annually
 - 10,000 hours of additional (one-time) remediation hours to support improvement of end-user experience (EUIL); parking lot items; and other enhancement requests.
 - Mutual release of disputes through and including 4/30/2020

First 30 Days of M&O

ITAC and PIJ Administration

- Submission of final PIJ status report to support the closure of this project endeavor

Maintenance & Operations Commencement Deliverables

- Identify and approve the first group of remediation items
- Finalize the Service Level Agreement (SLA)
- Solidify the Incident Management process
- *Due May 25, 2020*