

# **Hosted Mainframe**

## Suzan Tasvibi-Tanha, Chief of Managed Services



Arizona Strategic Enterprise Technology

## **In-House Mainframe Challenges**

#### Funding

- Requires large capital investment and ongoing operational expenses
- Hosting facility, equipment leases / purchases and software renewals

#### Resources

- Attrition and loss of institutional knowledge
- Shallow resource pool
- Current data center scheduled for decommissioning on 12/31/18
- Mainframe hardware / software refresh required

#### **Performance / Capacity**

- Degradation concerns (i.e. batch processing) requires immediate Direct Access Storage Device (DASD) and Virtual Tape Storage (End of Life) to alleviate performance and capacity issues.
- Stability of mission critical systems which results in delayed revenue collection



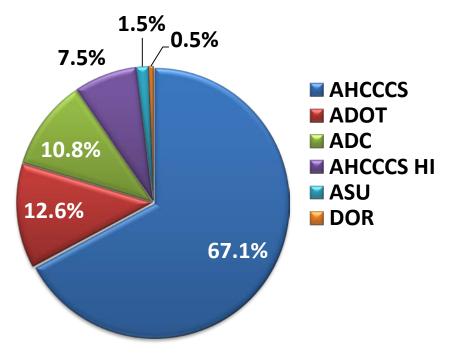


## **Impact to Constituents**

#### **Current Processing Challenges**

- AHCCCS is delayed in servicing AZ requests for health services
- ADOT-DPS system performance is delaying ADOT Applications (i.e. DL, T&R) = PUBLIC SAFETY
- ADC is delayed from submitting a request to update a inmate's information
- DOR is delayed in auditing individual tax payer returns, storing federal tax information and processing refunds for various taxes

#### Agency Utilization of Mainframe



"Our government needs to operate at the speed of business." – Governor Doug Ducey January 2015





## **Agency Impact**

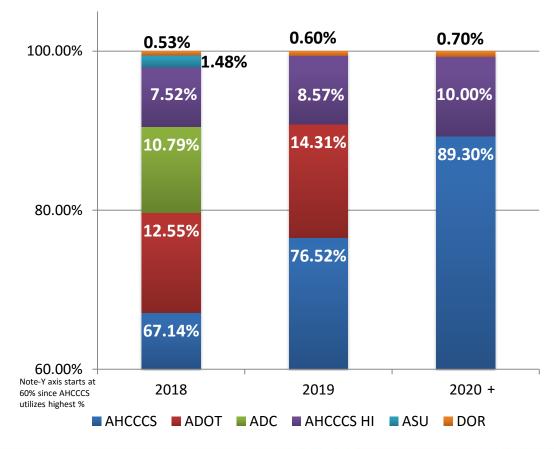
#### **ASET Mainframe Task Order**

- Enables lower overall costs
- Increases computing, storage and services
- Enhances disaster recovery
- Enhances service levels (SLAs)
- Reduces risk

### **ASET's Fixed Costs**

🛎 ADOA-ASET

- In-house solution has fixed cost (SW / HW / Labor)
- Currently supports 6 agencies today
- Remaining agencies costs are impacted as other agencies leave mainframe



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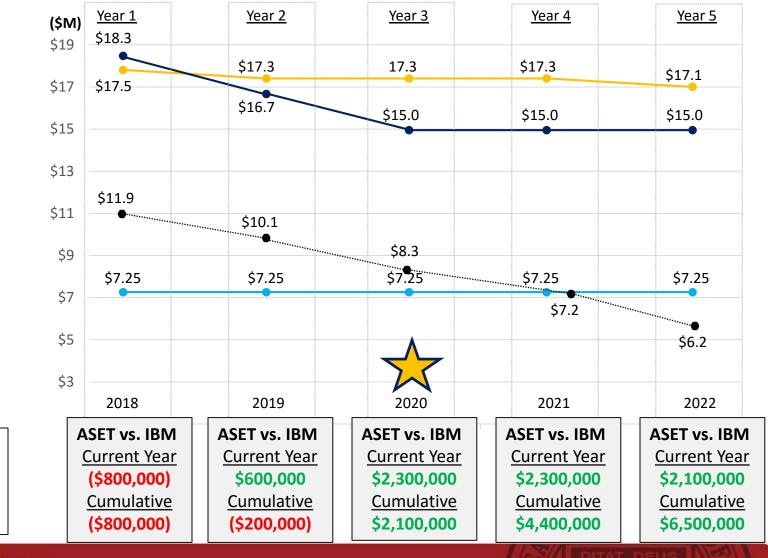
**ASET In-House** Fixed infrastructure

**IBM zCloud** Scalable monthly cost



IBM Early Termination & Disentanglement Fees

Est. AZ Agency Migration schedule off Mainframe 1. ADC Est. 2019 2. ASU Est. 2019 3. DOT Est. 2020



#### **ADOA-ASET**



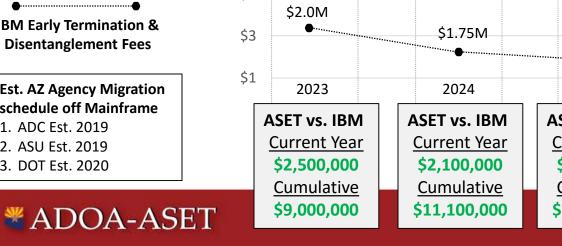
**ASET In-House** Fixed infrastructure

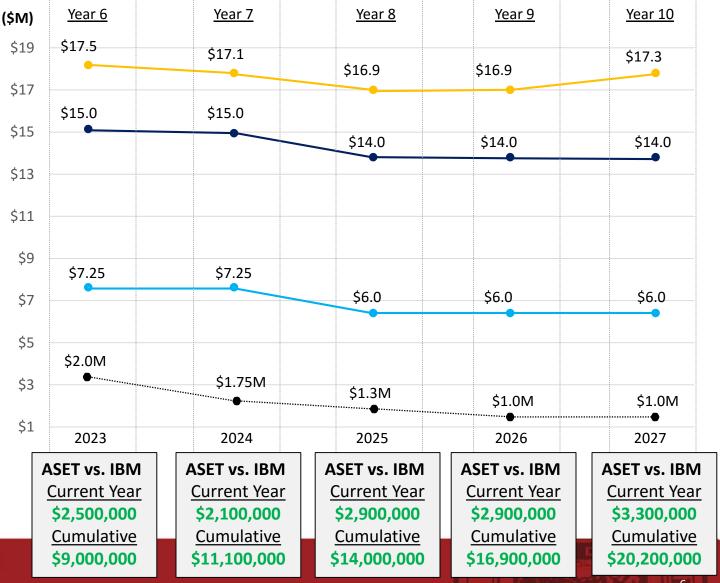
**IBM** zCloud Scalable monthly cost

Minimum **Commitment to IBM** 

**IBM Early Termination & Disentanglement Fees** 

**Est. AZ Agency Migration** schedule off Mainframe 1. ADC Est. 2019 2. ASU Est. 2019 3. DOT Est. 2020







## **ASET Mainframe Task Order Timeline**

|   | <b>RFP PRO</b>                      | MAINFRAME TASK ORDER PROCESS   |  |   |  |
|---|-------------------------------------|--|--|---|--|
| <b>April 2016</b><br>RFP Issued to establish<br>qualified Vendors   | May 2016<br>Start Offeror<br>Evals  | <b>December 2016</b><br>ECS Master Agreements Awarded to<br>multiple Vendors & Task Order issued | February 2017<br>Mainframe<br>Task Order Evals | April 2017 Present<br>Entered BAFO ITAC   |  |
| <ul> <li><b>RFP included 5 towers:</b></li> <li>1) Mainframe</li> <li>2) Desk Top Support</li> <li>3) Open Systems</li> <li>4) Security Services</li> <li>5) Data Center Switching<br/>Infrastructure Services</li> </ul> | ~6 months<br>RFP evaluation process |  | 3 Vendors<br>provide offers                    | ADOA & IBM<br>1) Finalized solution and<br>contract to meet ADOA's<br>goals and budget<br>2) Jointly worked with Agencies<br>and ITAC members |  |

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#### **Next Steps with ITAC Approval**

- 1. June 2017: Award contract to IBM
- 2. July 2017 through December 2017: Transition / Migration to IBM zCloud
- 3. January 2018: Start Day 2 support with IBM

#### **ADOA-ASET**

## Summary

- ADOA-ASET met with all Agency customers:
  - 1. Explaining benefits of proposed solution
  - 2. Coordinating solution to their planned migration schedules
- Solution provides enhanced services and protects agencies with:
  - 1. Price Stability
  - 2. Predictability
- Financial benefits, in comparison to current model, realized in first 3 years

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# **Back up slides**







## Is Mainframe Technology being phased out?



"Oh great Oz, are you saying we don't need a mainframe?"

### **Current ASET MF Dependencies**

- Public Safety
- Public Health
- Public Education
- Revenue Collection

### Mainframe Industry Data

- Around 80% of all corporate data
- 220+ Billion lines of COBOL
- 70% of the business transactions

#### Mainframe Capabilities Security:

- Ease of implementing the highest levels of security certifications (HIPAA, etc.) vs. other platforms
- 8.41x at preventing security incursions than other platforms

#### Virtually Limitless Scale:

 1.3 Million CICS transactions are processed every second, compared to....

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68,542 Goggle searches per second



## **ECS RFP Award Matrix by Pillar**

|                          | Mainframe | Desk Top<br>Support | Open<br>Systems | Security<br>Services | DC Switching<br>Services |
|--------------------------|-----------|---------------------|-----------------|----------------------|--------------------------|
| Business and Decision    |           | Qualified           | Qualified       | Qualified            | Qualified                |
| CenturyLink              |           | Qualified           | Qualified       | Qualified            | Qualified                |
| CGI<br>Technology        | Qualified | Qualified           | Qualified       | Qualified            | Qualified                |
| IBM                      | Qualified | Qualified           | Qualified       | Qualified            | Qualified                |
| Mosaic 451               |           |                     | Qualified       | Qualified            | Qualified                |
| Nextnet                  |           |                     |                 |                      | Qualified                |
| Presidio                 |           | Qualified           |                 | Qualified            | Qualified                |
| World Wide<br>Technology | Qualified | Qualified           | Qualified       | Qualified            |                          |

