AHCCCS
Arizona Health Care Cost Containment System

Provider Management System Update Project

August 22, 2018

Introductions

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- Sharon Ormsby, Inspector General of the Office of the Inspector General
- Jeffery Tegen, Assistant Director Business and Finance

Who is AHCCCS?

- Arizona Health Care Cost Containment System
- State's Medicaid agency
- Serves 1.9 million Arizona citizens and over 70,000 providers

Project Overview

The vast majority of our processes are automated. Over 3 million web and 12 million encounter transactions a month

Provider is the exception

Current State:

- Aging system on old mainframe technology
- Paper-based process

Goals of the project:

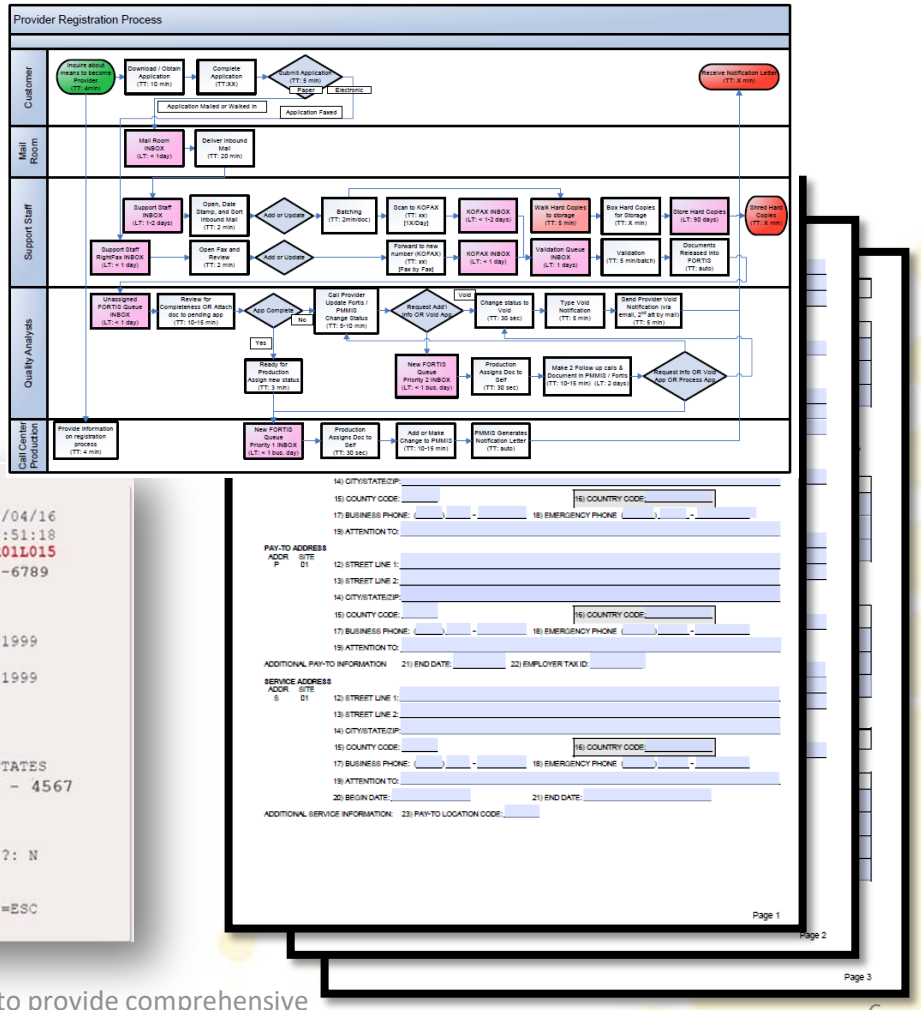
- Update to current technology
- Flexible to changing needs
- Fully automated, self-service process

Provider Management

- What is a provider?
- Why do providers register with AHCCCS?

How we support providers today

- Paper applications
- Manual processing
- Phone calls, facsimile, walk-ins

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                                                                    PR01L015
      PROVIDER NUMBER: 123456   SMITH/JOHN                 SSN: 123-45-6789
 NATIONAL PROVIDER ID:
        PROVIDER TYPE: 18       PHYSICIANS ASSISTANT
CURRENT ENRLMT STATUS: 28       TERMINATION-FAILURE TO RECERTIFY
START AT ADDRESS TYPE (C,P,S): P          EFFECTIVE BEGIN DATE: 05/07/1999
       ADDRESS LOCATION CODE: 01            EFFECTIVE END DATE:
       SEND MAIL HERE? (Y/N):               SYSTEM BEGIN DATE: 05/26/1999
   ATTENTION TO: JANE DOE/CREDENTIAL          SYSTEM END DATE:
  STREET LINE 1: 123 SOUTH STREET
  STREET LINE 2: #217
 CITY/STATE/ZIP: LAS VEGAS                NV  89109 -
        COUNTY: 31 OUT OF STATE                  COUNTRY: 01 UNITED STATES
 BUSINESS PHONE:( 702 ) 555 - 5678       EMERGENCY PHONE:( 702 ) 555 - 4567
      FAX PHONE:(     )     -       FAX BACK VERIFICATIONS?:   (Y/N)

    E-MAIL/IND:
 VENDOR NUMBER: 12345678   EMPLOYER TAX ID: 123456789          OWNER ?: N
                           TAX BRAND:

PF: 1=HLP 2=RTN 3=CLR 4=MSG 5=ACT 6=HST 7=UP 8=DWN 9=RPT 10=TOP 11=BOT 12=ESC
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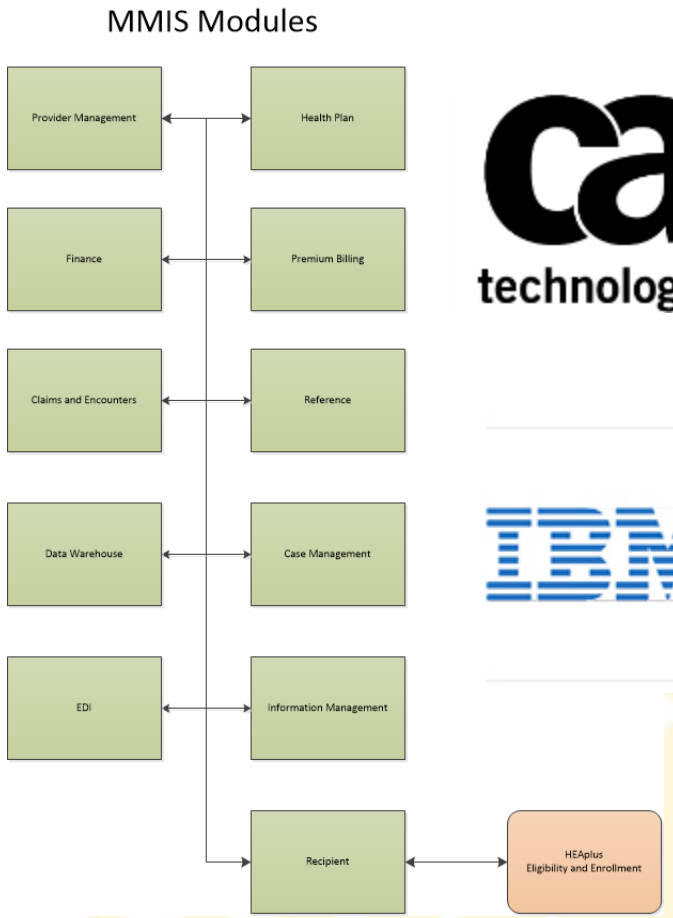
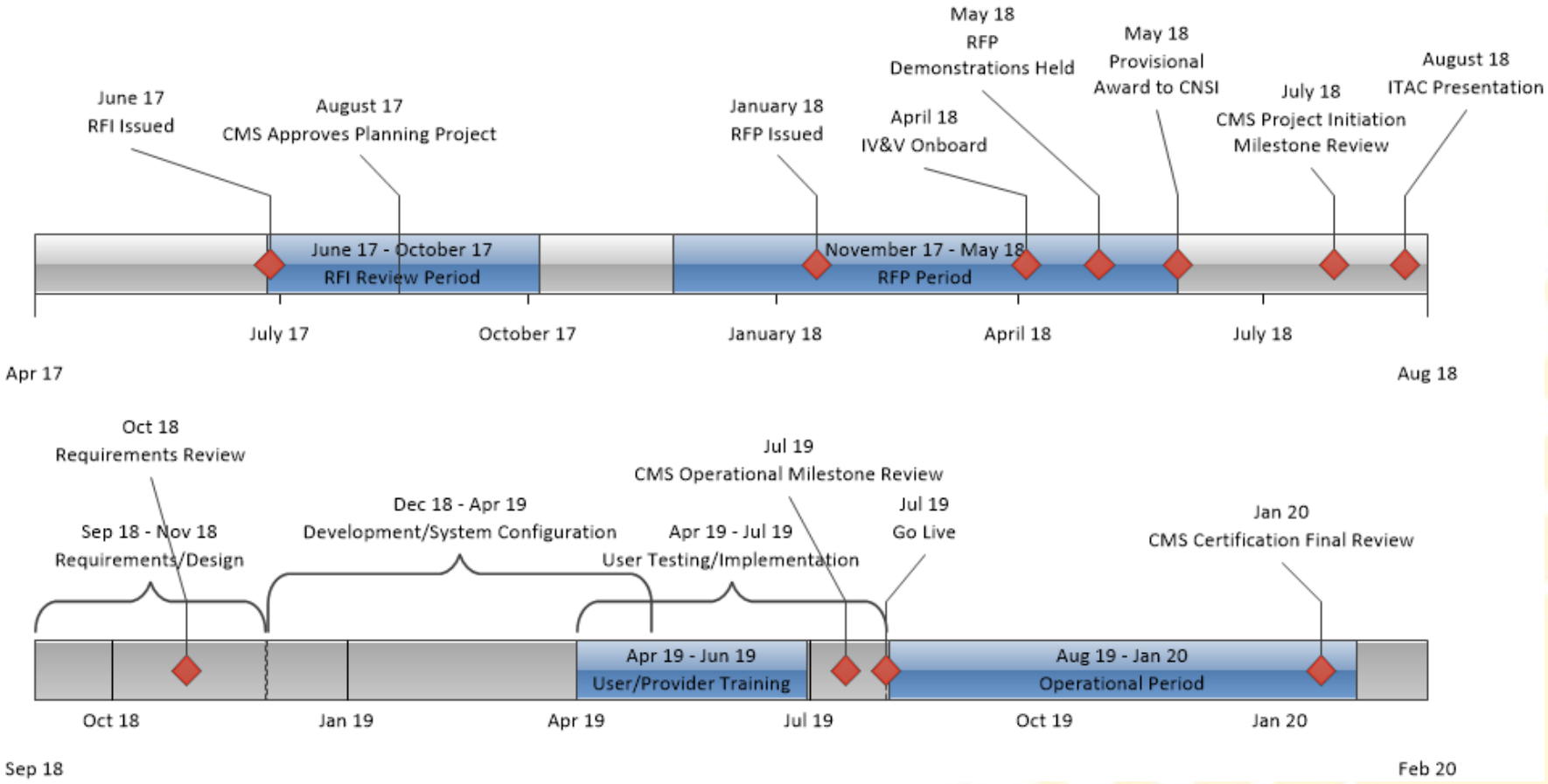
What is MMIS?

- Medicaid Management Information System
- 1980s Technology
- 20 year Hawaii Partnership
- CMS-mandate to go Modular and Reusable



Project Timeline

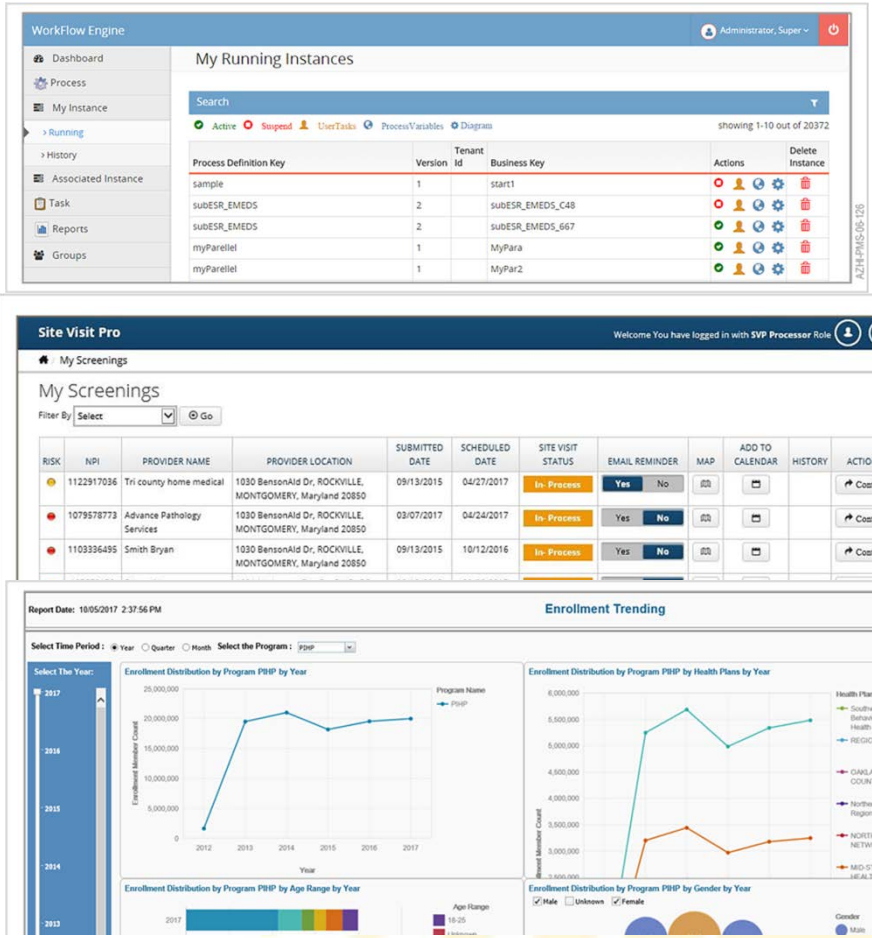


Chosen Solution – CNSI

CNSI

- Modular/Cloud-Based
- SaaS
- Web and Mobile

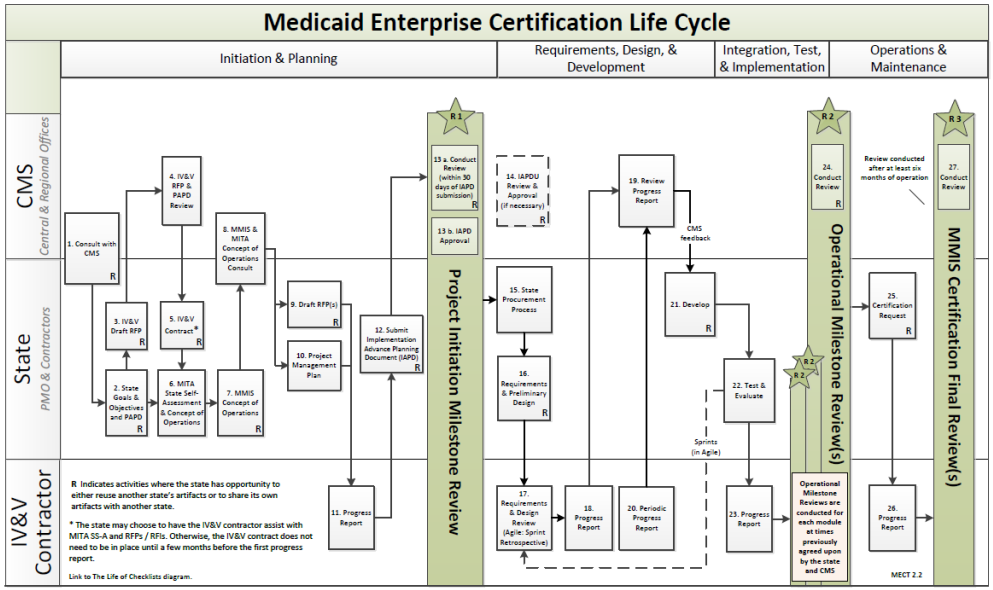
- Active in: MI, WA, IL, UT



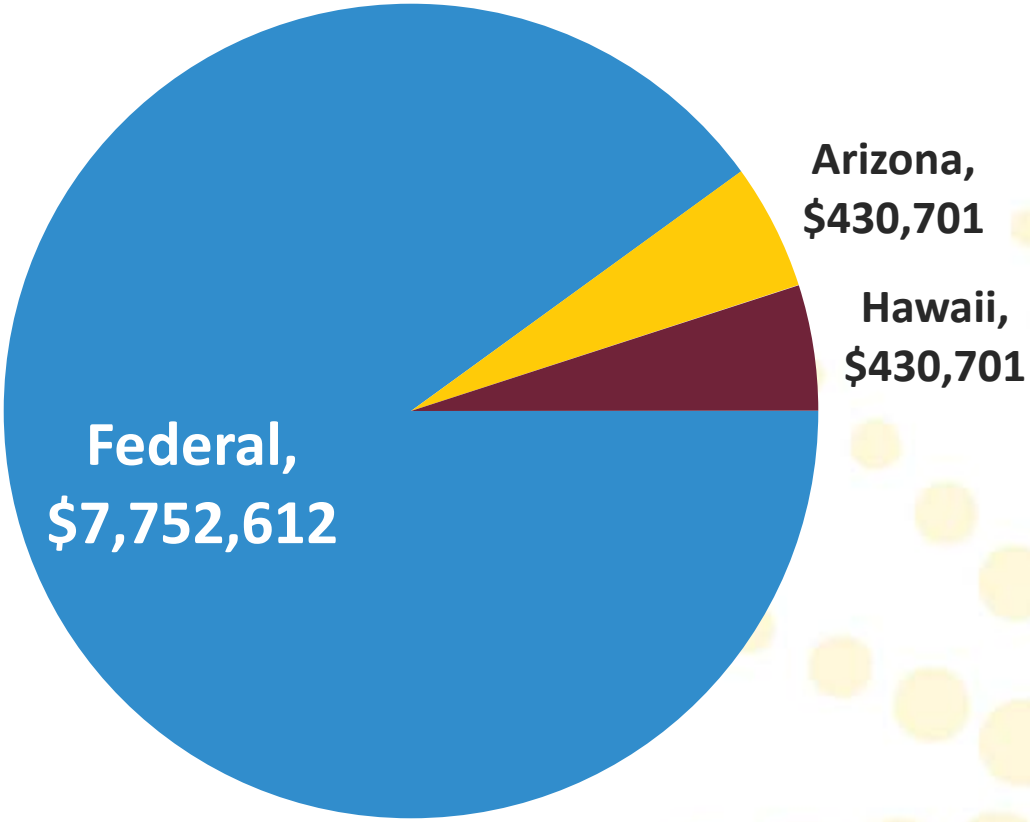
CMS Oversight

CENTERS FOR MEDICARE & MEDICAID SERVICES

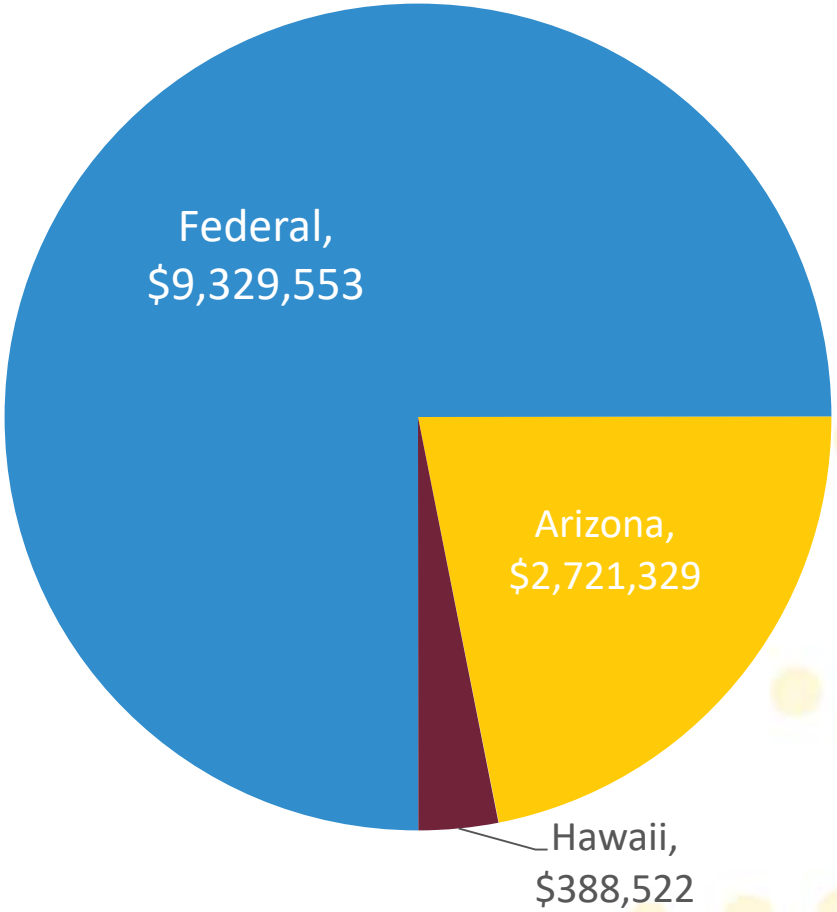
- MITA Assessment
- Modularity and Reuse
- MECL Process



Financials – Implementation



Financials – Operations



Conclusion

- Reusable module
- Cloud-based & web accessible
- Current technology
- Automated process with self-service component
- Support over 70k AZ providers covering 1.9 million AZ citizens
- Federal match at 90% DDI/75% Operations

Questions?

Thank You.