Provider Management Project HC19002

Change Request 0661

July 21, 2021

Introductions

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Provider Management Project Overview

The vast majority of our processes are automated. Over 3 million web and 12 million encounter transactions a month

As an Agency 95% of our processes are available via electronic transaction.

Provider Management was the exception before beginning this project.

Prior State:

- Aging system on old mainframe technology
- Paper-based process
- Methods vary for registering providers

Goals of the project:

- Update to current technology using a "Cloud First" strategy.
- Flexible to changing needs
- Fully automated, self-service process

Project Accomplishments

The Provider Management System implementation was completed in July 2020 and has been live since August 2020 creating a fully automated, self-service process.

All primary vendor (CNSI) invoicing has been paid; remaining IV&V and staff augmentation invoicing is left

CMS provided verbal confirmation of certification of the system in review on June 10. Written certification is expected by mid August.

Summary of Changes

- Due to minor delays in CMS certification scheduling, the project end date approved by ITAC of 3/31/2021 was not met
- A new end date of 9/30/2021 allows AHCCCS to complete all project close activities, including final payments for IV&V and staff augmentation

Questions?

Thank You.