



Electronic Visit Verification System Project

May 15, 2019



Introductions

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Who is AHCCCS?

- Arizona Health Care Cost Containment System
- State's Medicaid agency
- Serves 1.9 million Arizona citizens and over 70,000 providers



Project Overview

- A Federal Mandate per Section 1903 of the Social Security Act (42 U.S.C. 1396b) requires electronic verification of personal care and home health services:
 - Type of service performed
 - Individual receiving and providing the service
 - Date and Time the service begins and ends
 - Location of the service
- EVV will ensure and measure timely service delivery for members, reduce provider administrative burden, and prevention of fraud, waste, and abuse

Timeline of Past Activities

Past EVV Timeline



EVV System Model Design

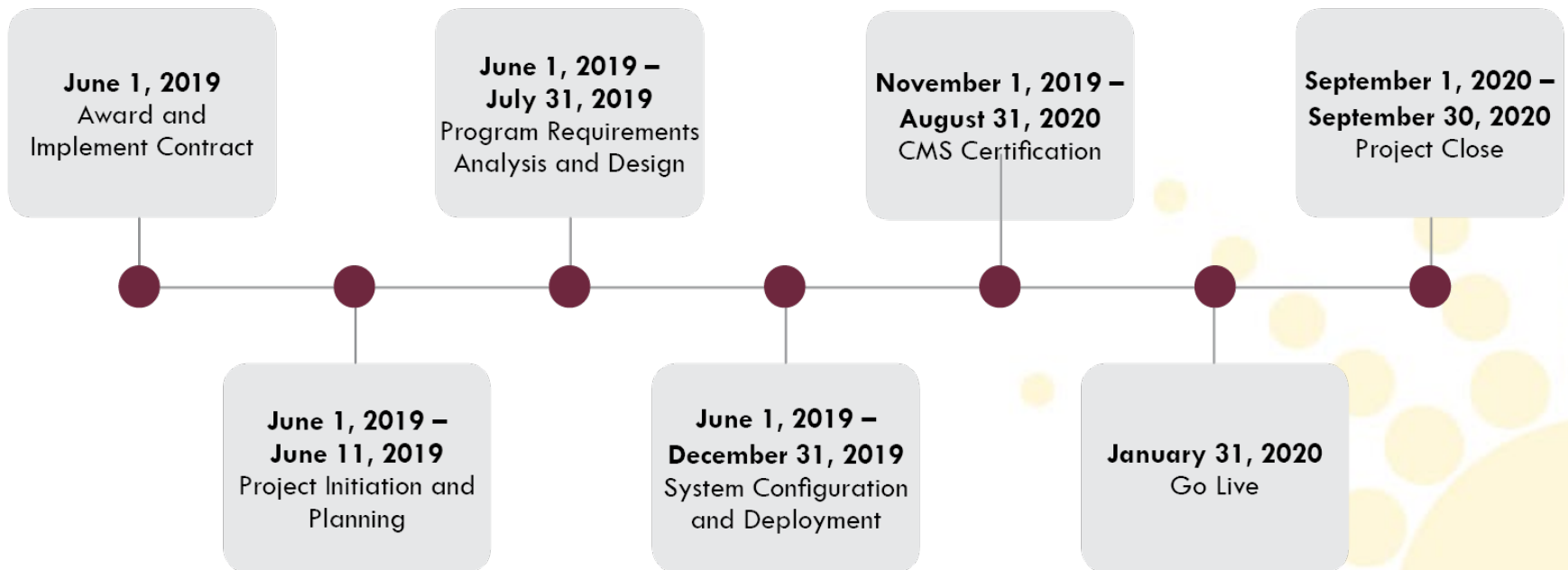
- Stakeholder feedback considered in design
- Open Vendor Model
 - Data Collection and Data Aggregation
 - Providers may choose to use an alternative system
- Devices
 - Members and/or the responsible party will have a choice of, at least, 3 devices to choose from
- Scheduling Module – manage the schedule of the caregiver
- Service Plan Module – document tasks performed
- Authorization Module – transmit service authorization

Vendor Selection

- Competitive bidding process
 - Request for Proposal released September 28, 2018
- 9 proposals evaluated
- 4 demonstrations
- Best and Final Offers
- Sandata selection February 15, 2019

Timeline of Future Activities

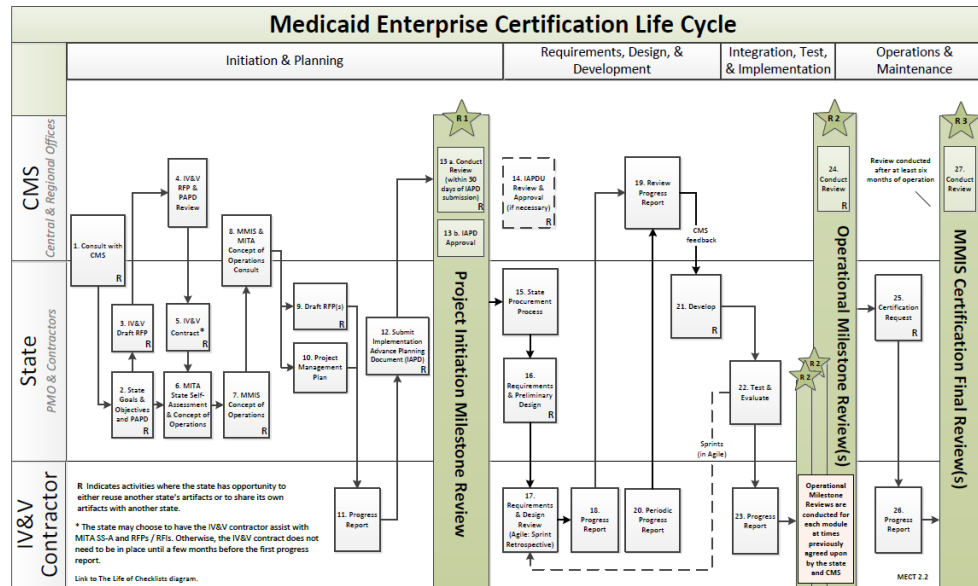
Future EVV Timeline



CMS Oversight

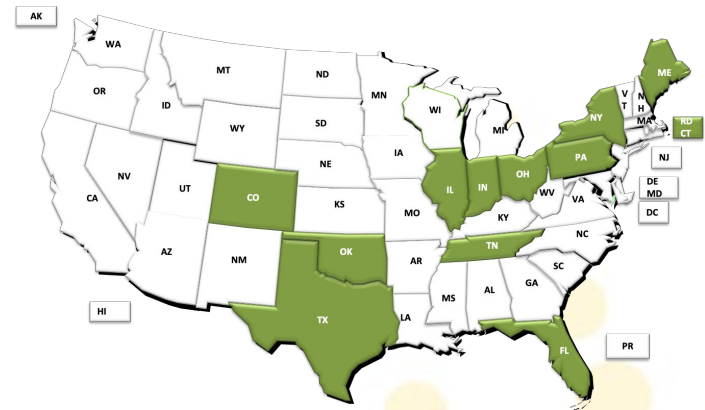


- MITA Assessment
- Modularity and Reuse
- MECL Process



Chosen Solution – Sandata Technologies

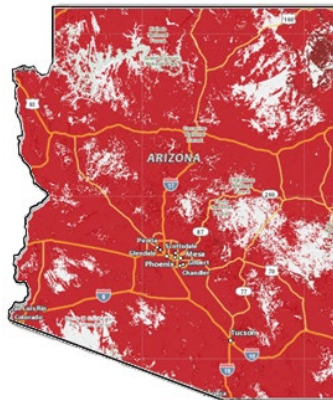
- SaaS Technology
- Vendor with multiple State Medicaid Agencies
- Security compliant
- ADA compliant
- AZ Ramp Certified



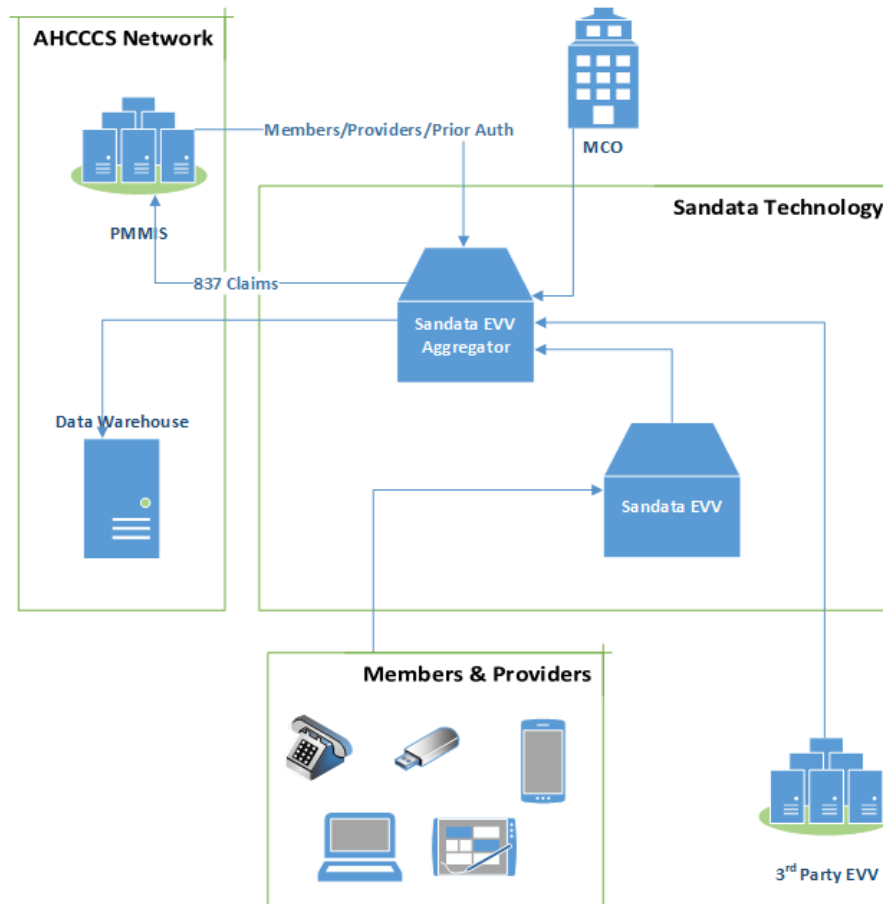
Sandata Assured Coverage

	Method	Use Case
Primary	Sandata Mobile Connect (BYOD / Device)	Member has GPS Coverage (does not require Cell or Wi-fi) Device automatically roams to available networks
Alternate	Sandata Telephonic Visit Verification	Member does not have GPS Coverage but has Telephone Access
Alternate	Sandata Fixed Visit Verification (Fob device)	Member does not have GPS coverage or Telephone Access
Alternate	Sandata Provider Portal	Used when devices/telephone are unavailable or to resolve exceptions

**Note that you can use any of these technologies interchangeably during a visit.*



Sandata Integration/Workflow



State Partnership

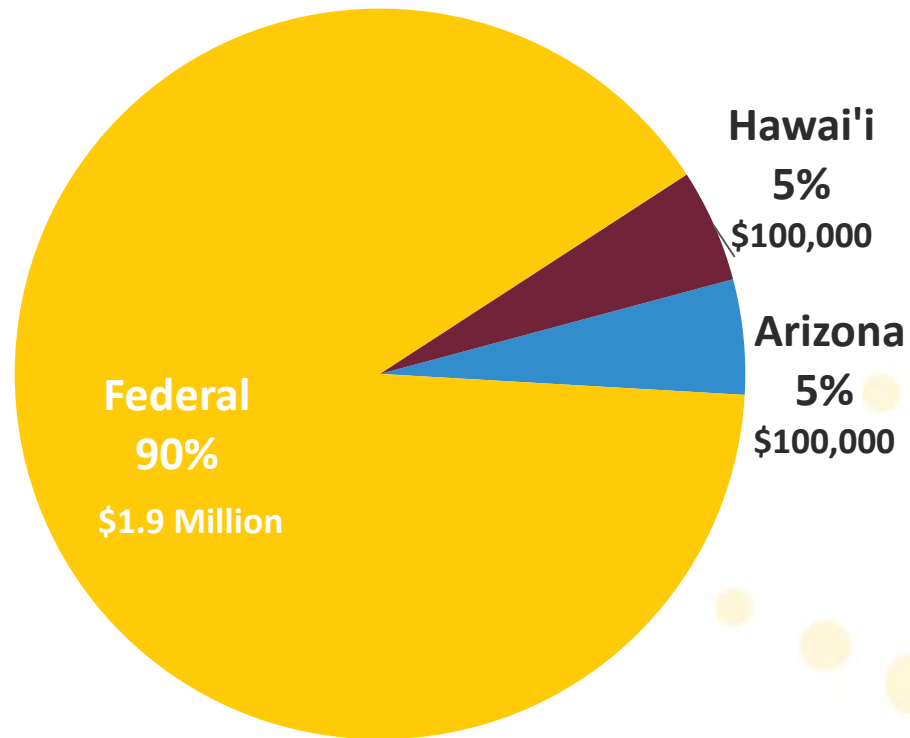
- AHCCCS supports processing for the Hawaii Medicaid program (Med-QUEST)
- Both states are procuring for a single, statewide EVV system



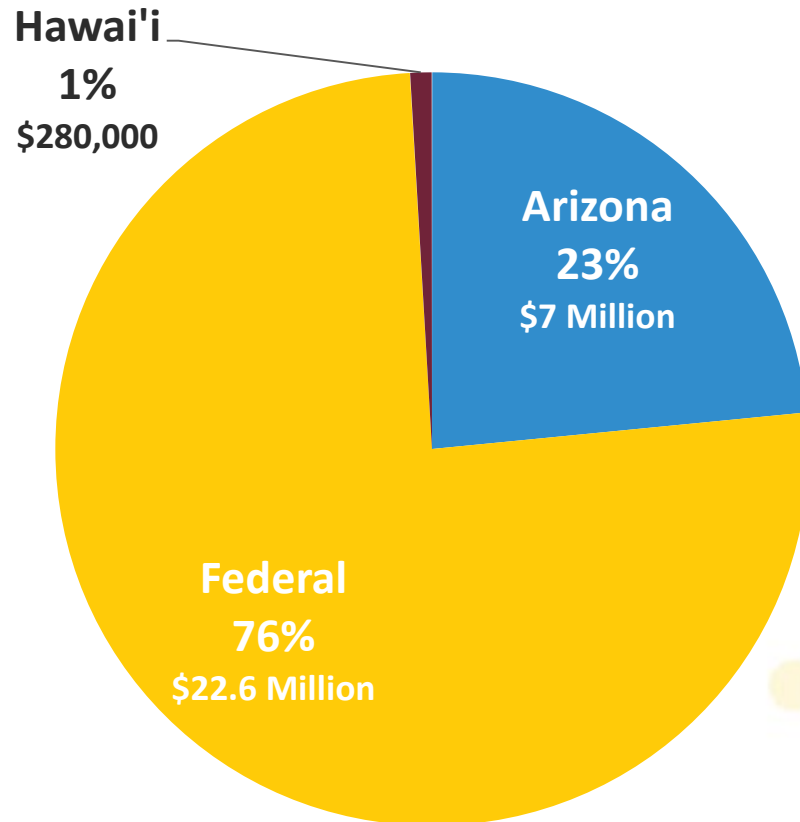
QUEST HAWAII

More Choices For Your Healthcare

Financials - Implementation



Financials – Operations (SFY20 – 24)



Thank you.

