

# ITAC Update

---

ACCESS VOTER INFORMATION DATABASE (AVID) PROJECT  
OFFICE OF THE ARIZONA SECRETARY OF STATE

# Agenda

---

- Background
- Change Order #1
- Change Order #2
- Change Order #3
- Change Order #4
- Revised Budget

# Background

---

*As Arizona's population increases so does Arizona's voter registration rolls. The AZ SOS and the Counties are consistently looking for ways to increase efficiencies in managing the growing number of registrants, maintaining the highest level security of data, and providing ease of registration to Arizona voters. There are currently over 3 million registered voters in Arizona.*

- In August 2016, AZSOS initiated the AVID Project to take a deliberative, disciplined approach to examining our options and determine the best path forward to ensure we maintain a secure and modern voter registration system
- Arizona awarded a competitive bid for a new state-wide voter registration system (AVID) to a new vendor (Team Sutherland) on November, 2017
- Project delays because of stakeholder availability and complexities of dealing with outside interfaces have caused a five-month delay in the project
- Minor unanticipated scope changes have occurred causing an increase in the initial implementation cost of \$148,851
- The overall five-year budget is about \$290,244 over initial estimates due to above changes and delays causing us to have to pay two vendor's M&O and additional project oversight for several months
- The project is 99% complete and projected to go-live September 16, 2019

# Change Order #1

---

## MVD Phase 1 & Publicity Pamphlet

*Change to original scope*

This work will bridge the gap between when AVID goes live and the new MVD MAX system goes live to ensure we are still compliant with all applicable laws. At project inception it was not realized that two separate MVD interfaces were required. The Publicity Pamphlet work is a new requirement, as required by law, that will capture a voter's choice to opt-in to an email for an electronic version of the SOS publicity pamphlet. The estimated cost for the change is \$114,441.

# Change Order #2

---

## Project Timeline Extension

*Change to original timeline*

There has been a five-month delay in the projected go-live date for AVID. The delays are due to county partner's request for additional testing time as well as some delays in development to the external interfaces with Maricopa County, Pima County, MVD and our Public Portal. The new go-live date is currently September 16, 2019. It has been determined there will not be a financial impact to the SOS by the vendor for the five-month delay. The AZSOS did incur additional project management and oversight cost of approximately \$176,000 due to this delay.

# Change Order #3

---

## E-Equal Interface

*Change to original scope*

This is a new requirement that was not captured in original scope documents. This will allow AVID to interface with the state's E-Equal application for voters to electronically sign petitions and is required under state law. The estimated cost of this change is \$15,762.

# Change Order #4

---

## Service Arizona & MVD Changes

*Change to original scope*

This is a new requirement that was unanticipated and is due to a change by MVD in how voter registration information done online is transferred to AVID. A new interface needs to be built between AVID and the online voter registration system ServiceArizona. The estimated cost of this change is \$18,648.

# Revised Project Budget

---

Original Project Cost Estimate						
Description	2018	2019	2020	2021	2022	Total
Implementation	\$1,963,776	\$2,692,864	0	0	0	\$4,656,640
Maintenance & Operations	0	\$663,000	\$663,000	\$663,000	\$663,000	\$2,652,000

Actual Project Costs Estimate						
Description	2018	2019	2020	2021	2022	Total
Implementation	\$680,811	\$1,747,740	\$2,273,334	0	0	\$4,701,885
Maintenance & Operations	0	\$683,843	\$846,428	\$684,788	\$681,940	\$2,896,999

The difference in outstanding changes is \$290,244, or about 4% of the total 5 year budget