Arizona Secretary of State

AVID Project Status

March 2021

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Project Milestones

November 2017

Project was initiated and Joint Steering Committee comprised of County and Secretary of State's office overseeing.

The focus of the next 22 months were to validate the requirements, customize elements specific to AZ, train the County Users and test system functionality.

September - October 2019

The Counties participated in a series of mock elections over two-month period as the final step prior to go-live.

November 2019

AVID goes Live with a minimally viable product. As a result, outstanding issues, as well as addressing defects, have been the focus of the vendor. These issues include:

- Addressing system performance and slowness
- Correcting functionality issues
- Completing deferred requirements

April 2020

The new MVD system is a key interface to AVID. This required a second phase to the initial plan, because of delays in MAX roll-out.
Since MAX go-live the Secretary of State and Team Sutherland have had to work through significant interface issues including:
- Duplicates
- Customer Numbers
- Matching Criteria
- Audit

November 2019 to today

The Project has focused on correcting system functionality and errors, including workflow, reporting, functionality and data validation, in anticipation of the November general election and post-election reporting.

The team is finalizing project items in order to move to final system acceptance..

AVID Kick-off → **Mock Elections** → **AVID Go-Live** → **MAX Go-Live** → **System Functionality**

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Steps to System Acceptance

The AVID team is working towards

finalizing the reports, functionality,

requirements and deliverables that

remain outstanding.

These are outstanding due to a focus on

the November election as well as delays

resulting from the MVD project go-live.

Key Areas to Address for Acceptance:

Reports – All required M&O reporting has not been provided. Those need to be finalized.

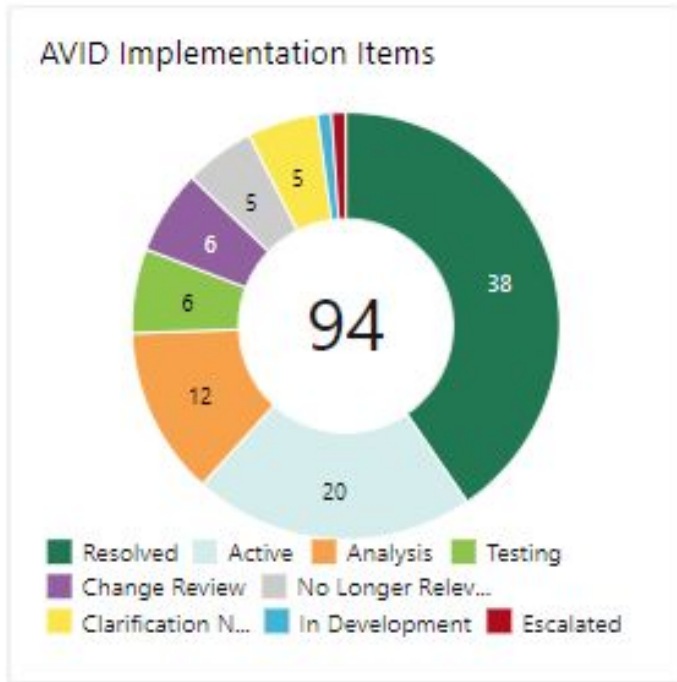**Functionality** – The system has outstanding functionality to finalize.

Requirements – The team revisited requirements and is working to finalize the remaining items.

Deliverables – The remaining deliverables need to be completed and approved

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The following Requirements remain outstanding from Initial Contract

AVID Implementation Items

94

- Resolved: 38
- Active: 20
- Analysis: 12
- Testing: 6
- Change Review: 6
- No Longer Relev...: 5
- Clarification N...: 5
- In Development
- Escalated

AVID Implementation Items

	6.0	5.16	5.15	(other)	Total
Testing	0	0	5	1	6
Resolved	0	4	22	12	38
No Longer Relev...	0	2	0	3	5
In Development	0	1	0	0	1
Escalated	0	1	0	0	1
Clarification N...	0	4	1	0	5
Change Review	0	6	0	0	6
Analysis	0	10	1	1	12
Active	3	12	5	0	20
Total	3	40	34	17	94

In January, the AVID team and Gartner spent 2 weeks completing a review of all open tickets and identifying all original system requirements that had not been completed.

This resulted in opening up additional tickets and identifying 106 items to be corrected.

56 remaining requirements

38 have been resolved with Releases

Working towards resolving additional issues

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The following **Deliverables** remain from Project Development Phase.

12	**RTM**
14	**Technical Design**
17	**Software Config**
20	**System Testing**
24	**Implementation Plan Update**
38	**Incident Report**
40	**Documentation Updates**
52	**Publicity Pamphlets**

Currently, **30 total** deliverables have been approved or are partially approved from the Project Development Phase

8 deliverables remain outstanding that must be done following requirements.

Expected completion for these items is April 2021.

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